SAMHSA Performance Accountability & Reporting System (SPARS)

New Grantee Training:
SAMHSA Suicide Prevention Lifeline Crisis Center Follow-Up Expansion Grant

SM-19-008

Portland Ridley

Public Health Advisor

Substance Abuse and Mental Health Services Administration

U.S. Department of Health and Human Services

Tuesday, July 22, 2020 2:00-3:00pm Eastern Time



SPARS Training

SAMHSA Suicide Prevention Lifeline Crisis Center Follow-Up Expansion Grant

Please Stay By

Training Webinar will begin shortly

For audio, please call 1-888-982-4497 Conference Number PWXW 1528802 Audience Pass code 6108584

If you are experiencing technical difficulties, please press *0



Welcome!

Webinar is being recorded

Webinar recording and slides will be posted at

SPRC website at www.sprc.org



Key SPARS Resources

- <u>IPP Indicator Cheat Sheet</u>: Operational Definitions of Required Indicators, Quarterly Data Entry Requirements, Deadlines, & Tips
- 2-Page Step by Step Checklist: Setting & Entering Annual Performance Goals



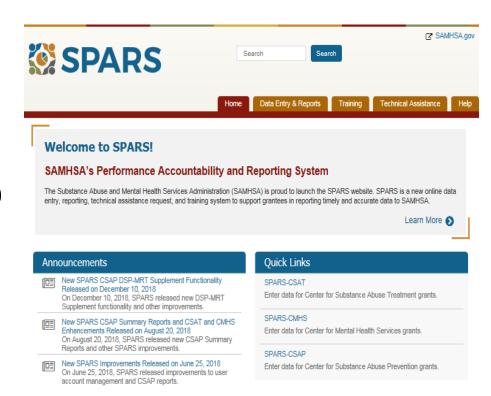
AGENDA

- 1. Overview of SPARS
- 2. Operational Definitions of Required Indicators
- 3. Reporting Requirements
- Annual Performance Goals
- Quarterly Data Entry Requirements
- 4. Accessing SPARS system, User Account and Password
- 5. SPARS Resources



SAMHSA's Performance Accountability and Reporting System (SPARS)

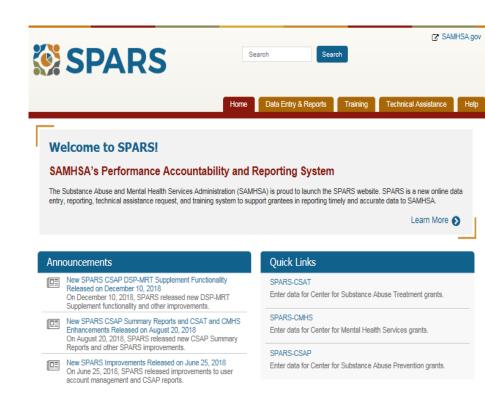
- Online platform for CMHS data entry and reporting
- Supports SAMHSA in meeting Government Performance and Results Act (GPRA) of 1993 and GPRA Modernization Act of 2010 requirements
- GPO provides program/content guidance and trainings on SPARS
- SPARS Help desk provides tech support with log in and access, password resets





SPARS is used for Performance Measurement

- Monitors how well we're doing in reaching goals
- Board shallow snapshot
- Indicators to measure progress
- <u>Early warning</u> system to management & tool for <u>public</u> <u>accountability</u>
- Continual measurement and reporting of indicators





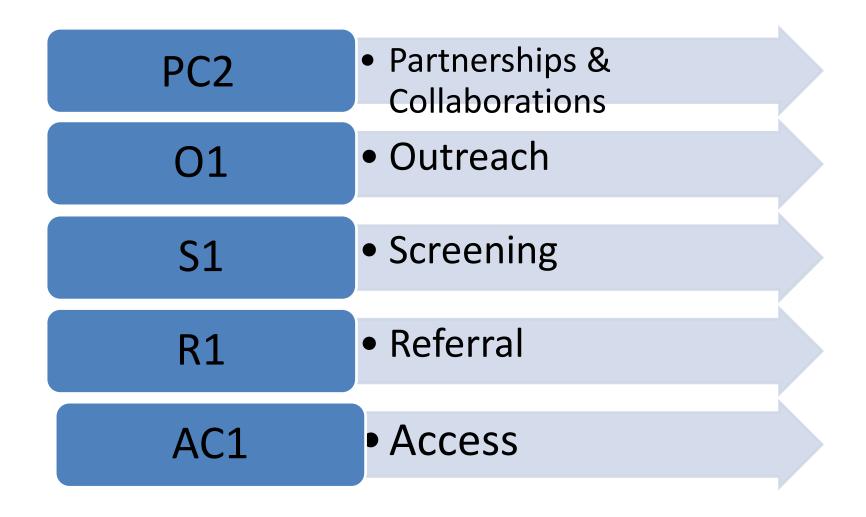
Overview: SPARS has two program components

- 1. Annual Performance Goals
- ☐ Submit goals/budget info **just once**; Due: August 31, 2020
- Modify future goals once a year, if needed

- 2. Quarterly Data
- Submit data on a quarterly basis
- Begin Data Entry: First Quarter Data
- □ 1st Quarter Data Due: Jan 31, 2021
- Prior Quarter Data is optional



Required Performance Indicators



Required IPP Indicators (continued)

1. Partnerships/Collaborations (PC2) The number of organizations collaborating, coordinating, or sharing resources with other organizations as a result of the grant

2. Outreach (O1) The *number of individuals* contacted through program outreach efforts



Required IPP Indicators (continued)

3. Screening (S1) The *number of individuals* screened for mental health or related interventions

4. Referral (R1). The *number of individuals* referred to mental health or related services

5. Access (AC1) The *number and percentage of individuals* receiving mental health or related services after referral

PC2: PARTNERSHIPS

<u>Intent</u>

Report information on organizations who are collaborating for the first time as a result of the grant.

Count

The *number of organizations* in the collaboration

Examples

- Task forces, Advisory Boards
- Coalitions
- Networks
- Data Sharing and Referral Systems
- Policies and Protocols
- Trainings
- Informal or Formal agreements



PC2: Partnerships/Collaborations

<u>Count</u>

- Number of organizations collaborating, coordinating or sharing resources with other organizations as a result of the grant
- Count the number of organizations collaborating for the first time
- For subsequent quarters, count any new organizations added to the collaboration
- Count the organization only ONCE during the life of the grant

Do Not Count

- Organizations in collaborations that existed *prior* to the grant award
- Number of meetings held
- Number of resources shared
- Organizations that have been reported in previous quarters (this is a duplicated count)
- Grant project (yourself!)



O1: OUTREACH

<u>Intent</u>

to capture information on oneon-one contacts with individuals using outreach or other strategies to increase participation in and access to treatment services for the population in focus as a result of the grant

Count

- the number of individuals;
 not the number of contacts
- the number of individuals you have reached; not attempted for follow-up (the number of "enrolled" participants)
- The number of individuals you are "enrolling" in follow-up programs

Screening (S1):

Who are you counting?

Count

- Number of Individuals screened for mental health or related intervention in the given quarter; not the number of interventions
- Screened for initial identification of those who may be in need of specific intervention;

DO NOT COUNT

 Ongoing monitoring to assess individual progress/status

Count: Examples

- Count local, NSPL callers, ED and inpatient psychiatric hospital consumers: anyone eligible for follow-up services through your grant.
- Include people who were screened in the ED if they were screened as part of the grant.
- Eligible individuals are those that were expressing suicidal behavior within 48 hours of contact.



Referral (R1): Who are you counting?

<u>Count</u>

- Number of *Individuals* referred for mental health or related services in the given quarter
- Enter the number of individuals among those followed up by center that are referred to mental health or related services at the time of the baseline crisis call or at follow-up

Do Not Count

- Number of Services
- Ongoing monitoring to assess individual progress and status



Submit 2 results for R1:

- The first result should FOCUS ON direct mental health referrals. Examples of these would include referrals to therapy, AA, inpatient hospitalizations, detox, and specialized crisis lines.
- The second result should FOCUS ON all other referrals. Examples of "other referrals" would include homeless shelters, food banks, credit counselors, etc.



Access (AC1): Who are you counting?

Count

- Number of Individuals receiving mental health or related services <u>after</u> referral in the that quarter
- Numerator: Total number of individuals who have been referred and are receiving mental health and related services
- Denominator: Total number of individuals referred

Do Not Count

- Number of Services
- Ongoing monitoring to assess individual progress and status



Access (AC1):

For the numerator:

- referrals should be counted as being received in the quarter that the individual actually received the service.
- if a referral is made in one quarter, but the individual didn't receive the service until the next quarter, count it in the quarter in which the service was received.



Submit 2 Results for AC1

- The first result should focus on direct mental health referrals. Examples of these would include referrals to therapy, AA, inpatient hospitalizations, detox, and specialized crisis lines. Numerator = of those referred for mental health services, the number who are receiving mental health services. Denominator = total number of individuals referred for mental health services.
- The second result should focus on all other referrals. Examples of "other referrals" would include homeless shelters, food banks, credit counselors, etc. Numerator = of those referred to "other services" the number who are receiving other services. Denominator = total number of individuals referred for other services.



SPARS Quarterly Data Entry Reporting Timeline

Quarter	Reporting Period	Grantee Deadline to Submit Data	GPO Deadline to Review	Grantee Deadline to Revise Data	No Further Changes Can be Made
1 st	Oct. 1–Dec. 31	Jan. 31	Feb. 28	Mar. 31	Apr. 1
2 nd	Jan. 1–Mar. 31	Apr. 30	May 31	June 30	July 1
3 rd	Apr. 1–June 30	July 31	Aug. 30	Sept. 30	Oct. 1
4 th	July 1-Sept. 30	Oct. 31	Nov. 30	Dec. 31	Jan. 1



SPARS Quarterly Data Entry Requirements

Enter a Result Record Form(s) for each indicator by the deadline.
SPARS is always live; data can be entered any time by the deadline
Enter data only on <i>completed</i> activities & trainings <i>in the quarter</i> it was completed
DO NOT enter data on activities that are "in progress" or "pending
Nothing new to report? Click on "No New Results" which is a valid data entry



Requirements for Reporting IPP Results

- IPP Record Result Form has 3 parts
 - Name
 - Description
 - Number
- Results should be:
 - Reported every quarter in SPARS
 - Consistent with the goals of the grant
 - For completed activities only
- If there is no new activity to report, enter a "No New Result" record in SPARS





Search

Search

Home

Data Entry & Reports

Training

Technical Assistance

Help

Welcome to SPARS!

SAMHSA's Performance Accountability and Reporting System

The Substance Abuse and Mental Health Services Administration (SAMHSA) is proud to launch the SPARS website. SPARS is a new online data entry, reporting, technical assistance request, and training system to support grantees in reporting timely and accurate data to SAMHSA.

Learn More 🕥



Announcements



No Help Desk Services on January 18, 2018 No Help Desk Services on January 18, 2018 Due to Inclement Weather



No Help Desk Services on January 17, 2018 No Help Desk Services on January 17, 2018 Due to Inclement Weather

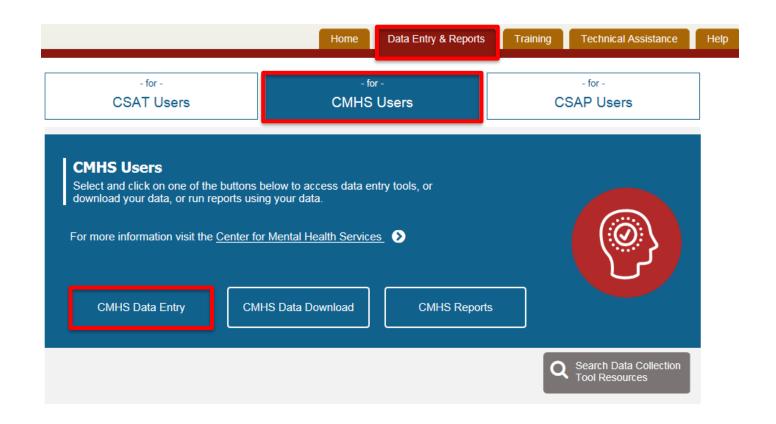


New SPARS CSAP Features and Programs Released on January 8, 2018

On January 8, 2018, SPARS released new CSAP features to help grantees and POs enter and review data.

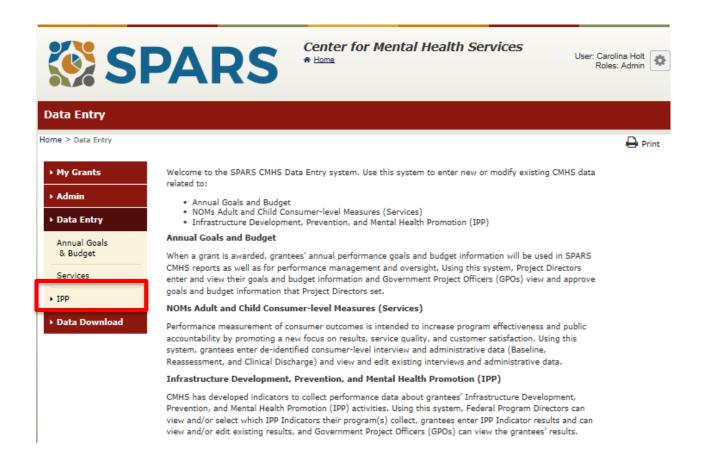


Select "Data Entry & Reports", "-for- CMHS Users", and then "CMHS Data Entry"

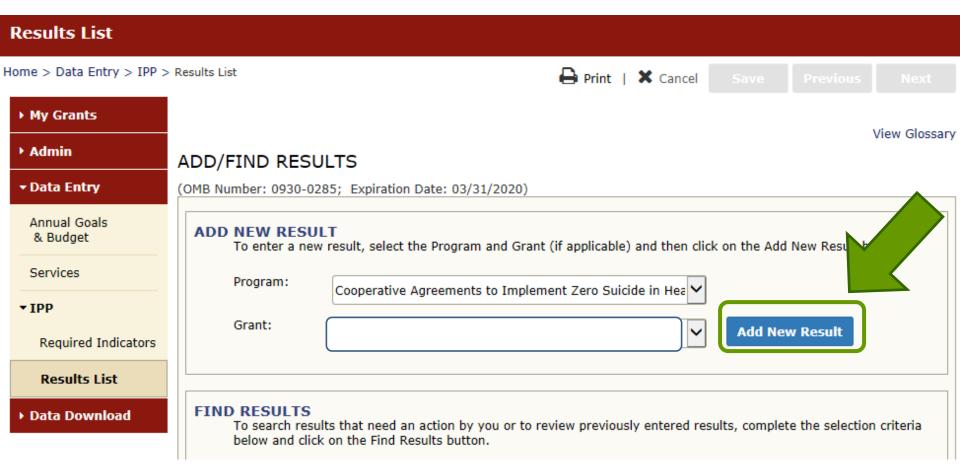


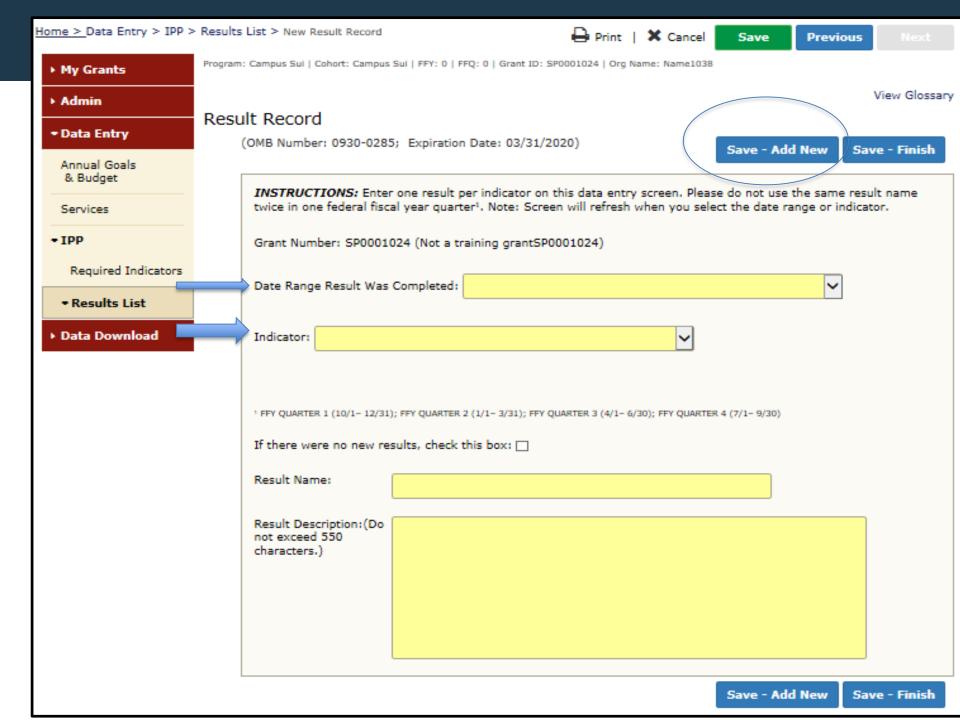


2. Select "Data Entry" and then advance to "IPP" via Dropdown Menu









Home > Data Entry > IPP > Results List > Result List

Print | X Cancel Save

Previous

View Glossary

▶ My Grants

Results List

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(OMB Number: 0930-0285; Expiration Date: 03/31/2020)									
	Indicator				Grant ID	Organization Name	Result Name	FFY Quarter	Status
	WD2	Add					MISSING DATA - ADD RECORD	2018 Q2 (1/1/2018 - 3/31/2018)	Incomplete – Pending Grantee Revision or Missing Data
	WD5	Add					MISSING DATA - ADD RECORD	2018 Q2 (1/1/2018 - 3/31/2018)	Incomplete – Pending Grantee Revision or Missing Data
	T1	Edit	Del	Print			No New Result	2018 Q2 (1/1/2018 - 3/31/2018)	Pending GPO Review
	S1	Add					MISSING DATA – ADD RECORD	2018 Q2 (1/1/2018 - 3/31/2018)	Incomplete – Pending Grantee Revision or Missing Data
	R1	Add					MISSING DATA - ADD RECORD	2018 Q2 (1/1/2018 - 3/31/2018)	Incomplete – Pending Grantee Revision or Missing Data
	AC1	Add					MISSING DATA – ADD RECORD	2018 Q2 (1/1/2018 - 3/31/2018)	Incomplete – Pending Grantee Revision or Missing Data

Result Record

OMB Number:	0930-0285:	Expiration Date:	03/31/2020)

INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twic one federal fiscal year quarter¹. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SM82088 (Dupage County Health Department Crisis Center Follow-up Program)

Date Range Result Was Completed: FFY 2020 Quarter 2 (Jan. 1 2020 - Mar. 31 2020)

Indicator: Partnership/Collaboration - PC2

PC2 - The <u>number of organizations</u> collaborating/coordinating/sharing resources with other organizations as a result of the grant.

1 FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30)

If there were no new results, check this box:

Result Name:

Glen Ellyn Fire Department/EMS

Result Description:(Do not exceed 550 characters.)

DCHD has a formalized a partnership with Glen Ellyn Fire Department and EMS to improve access to follow-up care for individuals presenting with depression and suicidal behaviors in our community. Through this partnership, emergency medical responders are able to transport community members directly to DCHD to assess treatment needs and refer to the appropriate level of care. This partnership results in expedited linkage to mental health services and avoids unnecessary transport to local hospital emergency departments.

Number:

1



Result Record

(OMB Number: 0930-0285; Expiration Date: 03/31/2020)

INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice one federal fiscal year quarter¹. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SM82088 (Dupage County Health Department Crisis Center Follow-up Program)

Date Range Result Was Completed: FFY 2020 Quarter 2 (Jan. 1 2020 - Mar. 31 2020)

Indicator: Screening - S1

S1 - The <u>number of individuals</u> screened for mental health or related interventions.

¹ FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30)

If there were no new results, check this box:

Result Name:

Suicide Safety Assessment

Result Description:(Do not exceed 550 characters.)

Of the 242 total individuals screened for DCHD Crisis Follow-Up Services, 75 individuals were screened using the Suicide Safety Assessment. All 75 of these individuals were screened by DCHD staff during calls to the National Suicide Prevention Lifeline identified as being appropriate for and agreeable to follow-up services.





INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice in one federal fiscal year quarter¹. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SP0002150 (Not a training grantSP0002150)

Date Range Result Was	Completed: FFY 2018 Quarter 2 (Jan. 1 2018 – Mar. 31 2018)				
Indicator: Screening - S1 S1 - The <u>number of individuals</u> screened for mental health or related interventions.					
1 FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30) If there were no new results, check this box:					
Result Name:	Behavioral Health Screening				
Result Description:(Do not exceed 550 characters.)	As a result of the grant, we administered the Behavioral Health Screen to 116 individuals at the participating primary care practices this quarter.				
Number:	116				

INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice in one federal fiscal year quarter. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SP0002150 (Not a training grantSP0002150) Date Range Result Was Completed: FFY 2018 Quarter 2 (Jan. 1 2018 - Mar. 31 2018) Indicator: Referral - R1 R1 - The number of individuals referred to mental health or related services. 1 FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30) If there were no new results, check this box: Result Name: Referred Individuals Result Description:(Do As a result of the grant, our Behavioral Health Screen identified individuals for not exceed 550 symptoms of suicide. As a result of the screening, 21 individuals were referred characters.) for mental health services this quarter. Number: 21

AC1

INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice in one federal fiscal year quarter. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SP0002	150 (Not a training grantSP0002150)
Date Range Result Was	Completed: FFY 2018 Quarter 2 (Jan. 1 2018 – Mar. 31 2018)
Indicator: Access - AC1	
AC1 - The <u>number and </u>	percentage of individuals receiving mental health or related services after referral.
¹ FFY QUARTER 1 (10/1- 12/31)); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30)
If there were no new re	sults, check this box:
Result Name:	Program Referrals
Result Description:(Do not exceed 550 characters.)	As a result of the grant, out of 21 individuals that were flagged by the Behavioral Health Screen and referred this quarter, 9 of them are receiving services.
Numerator:	9
Denominator:	21
Percentage:	

OMB Number: 0930-0285; Expiration Date: 03/31/2020) INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice in one federal fiscal year quarter¹. Note: Screen will refresh when you select the date range or indicator. Grant Number: SM82086 (Crisis Center Follow-up Expansion) Date Range Result Was Completed: FFY 2020 Quarter 3 (Apr. 1 2020 - Jun. 30 2020) Indicator: Access - AC1 AC1 - The number and percentage of individuals receiving mental health or related services after referral. 1 FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30) If there were no new results, check this box: Result Name: Referred individuals Mental Health Result Description:(Do During this guarter, 249 individuals were provided referral to mental health not exceed 550 services. Out of the 249 individuals, 232 individuals followed through with characters.) referrals. Numerator: 232 Denominator: 249

Percentage:

93.17%

1

No New Result Example

INSTRUCTIONS: Enter one result per indicator on this data entry screen. Please do not use the same result name twice in one federal fiscal year quarter¹. Note: Screen will refresh when you select the date range or indicator.

Grant Number: SP0002150 (Not a training grantSP0002150)

Date Range Result Was Completed: FFY 2018 Quarter 2 (Jan. 1 2018 - Mar. 31 2018) Indicator: Access - AC1 AC1 - The number and percentage of individuals receiving mental health or related services after referral. FFY QUARTER 1 (10/1- 12/31); FFY QUARTER 2 (1/1- 3/31); FFY QUARTER 3 (4/1- 6/30); FFY QUARTER 4 (7/1- 9/30) If there were no new results, check this box: Result Name: No New Result Result Description:(Do not exceed 550 characters.) Numerator: Denominator: Percentage:

Check this box!

Contact SPARS Help Desk for:

- Accessing and logging into SPARS system
- Entering data, editing data and navigating the screens

SPARS Help Desk

Hours: Monday – Friday

8:00 a.m. to 7:00 p.m. (EST)

Phone: (855) 322-2746 (toll-free)

E-mail: SPARS-Support@rti.org



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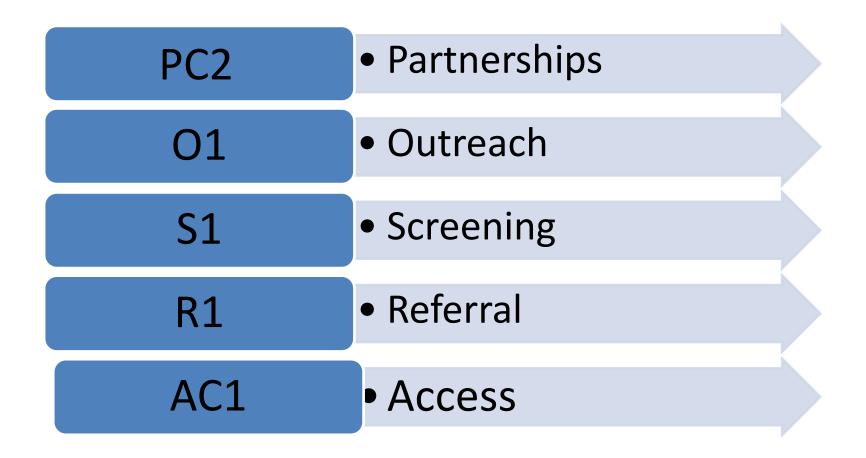
Purpose of Annual Performance Goals

- 1. Quantify what you plan to accomplish with your grant
- 2. Tied to your workplan: Realistic & Attainable!
- 3. Used for performance and program management
- 4. Developed in collaboration with your GPO

"Goals-Based" type evaluation used to assess & monitor the extent your project is meeting its goals



What is an Annual Performance Goal? It is a Numeric Value Set for Each Required Indicator



Set a Numeric Goal for Each Individual Project Period

• Year 1: May 31, 2020 – May 30, 2021

Year 2: May 31, 2021- May 30, 2022

Year 3: May 31, 2022- May 30, 2023



Enter a numeric Annual Goal for each Indicator for each grant year

 For PC2, enter the total number of organizations who will be collaborating/coordinating/resource sharing with other organizations are a result of the grant

 For O1, enter the <u>total number of individuals</u> that will be contacted through program outreach efforts

Enter a numeric Annual Goal for each Indicator for each grant year

For S1, enter the <u>total number of *individuals*</u> who will be screened for mental health or related interventions

For R1, enter the <u>total number of individuals</u> who will be referred to mental health or related services

For AC1, enter the <u>total percentage of individuals</u> who will receive mental health or related services after referral



How to set your Annual Performance Goals

Review the stated goals/objectives in your application program plan. What are you planning to do and achieve?
Know the definitions of the required IPP indicators: PC2, O1, S1,R1, AC1
Identify which IPP indicator applies to your stated goal for <u>each</u> grant year
Count the number of activities you plan for <u>each</u> grant year for <u>each IPF</u> Indicator to calculate your goals
Identify which IPP Indicator (s), if any, is NOT a Goal of your project

Identify which IPP Indicator has no set goal

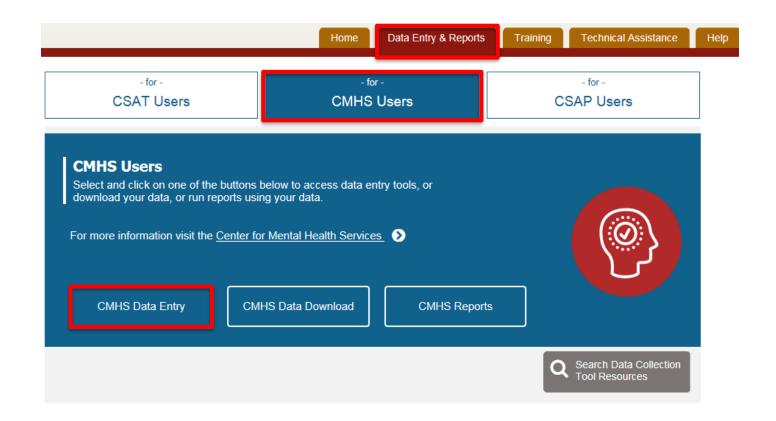
1. There is no negative consequences of having a goal of Zero "0" for a particular Indicator

2. Goals are based on your application program plans. Do NOT make or ADD new goals.

3. You must enter a numeric value for each grant year. This includes a Zero "0".

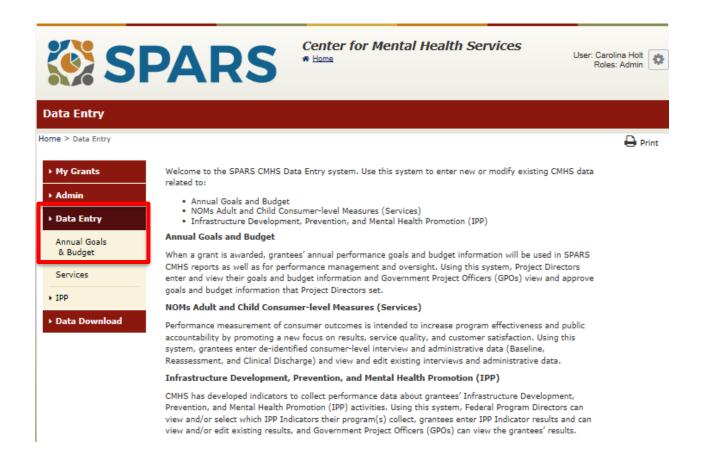


1. Select "Data Entry & Reports", "-for- CMHS Users", and then "CMHS Data Entry"



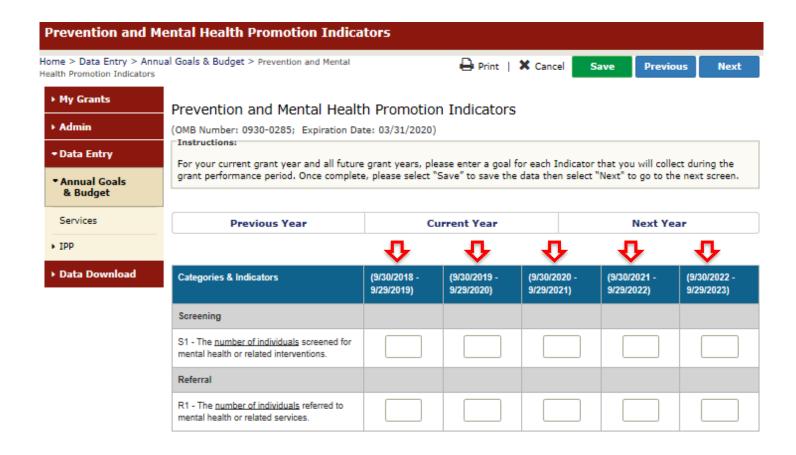


2. Select "Data Entry" and then advance to "Annual Goals" via Dropdown Menu



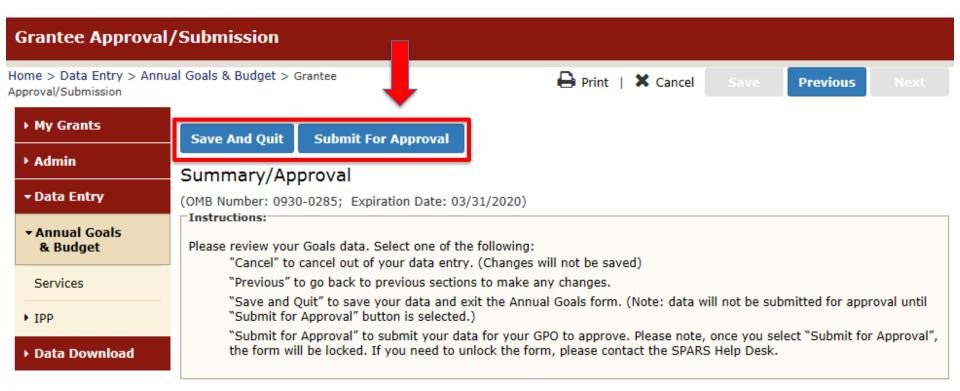


3. For each Indicator, enter goal for each, individual project year





4. On Grantee Approval/Submission screen, select "Save And Quit" or "Submit for Approval"





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Questions?

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SPRC website at www.sprc.org



How to Set Up Your SPARS Account

A SPARS account is needed to enter data

 Grantee Project Director completes User Account Form

Email form to Portland Ridley,
 Portland.ridley@samhsa.hhs.gov

Form due July 31, 2020



CMHS Grantee Information Form

	SPARS
CM	H8 GRANTEE INFORMATION FORM
	loe of Grant Award and Application to complete this form tip Desk at 1-855-322-2748 or email spars-support@rti.org
DATE FORM COMPLETED:	
Grant Award Number:	
Program Name (FOA):	
Program Short Name/Aoronym (e.g., CMHI, SOCXI, PBHCI):	
Grant Title:	
Organization Name:	
(Name of the Organization your Grant was awarded to)	
IPP Info Needed	
Cohort:	
Start Date:	
End Date:	
Total Budget:	
Goal Start Date:	
8AMH8A GPO:	
	-
PROJECT DIRECTOR:	
First & Last Name:	
City/State:	
E-mall Address:	
Phone Number/Ext.:	
Work or Cell Phone?	
ALTERNATE PROJECT DIRECTO	R:
First & Last Name:	
City/State:	
E-mail Address:	
Phone Number/Ext.:	

STAFF MEMBERS WHO NEED	ACCOUNT 8 TO ENTER AND VIEW YOUR GRANT'S DATA.
First & Last Name:	
City/State:	
E-mall Address:	
Phone Number/Ext.:	
Work or Cell Phone?	
Account Type— PD/APD/Grantee	
First & Last Name:	
City/State:	
E-mall Address:	
Phone Number/Ext.:	
Work or Cell Phone?	
Account Type— PD/APD/Grantee	
First & Last Name:	
City/State:	
E-mall Address:	
Phone Number/Ext.:	
Work or Cell Phone?	
Account Type— PD/APD/Grantee	
STAFF TO BE SENT EMAIL NO	: TIFICATION 8 ONLY - THEY WON'T ENTER OR VIEW GRANT DAT
First & Last Name:	
E-mall Address:	
First & Last Name:	
E-mall Address:	
	data that includes any client identifier such as client name, mother:
	security number or any portion of these.
Please confirm that your Client ID	does not contain any of these identifiers.
Yes, I understand and confirm	that our Client ID does not include identifiers.



Reminder:

1. Annual Performance Goals

Submit goals/budget info just once; Due: August 31, 2020

Modify future goals once a year, if needed

- 2. Quarterly Data
- Submit data on a quarterly basis
- Begin Data Entry in First Quarter: Due Jan 31, 2021
- Prior quarter data (optional)



Contact SPARS Help Desk for Tech Support

- Changing your account/Adding new users to your account
- Password Resets
- Accessing and logging into SPARS system
- Entering data, editing data, navigating the screens
- Running Performance Reports

SPARS Help Desk

Hours: Monday – Friday

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E-mail: SPARS-Support@rti.org

Phone: 1-855-322-2746



SPARS Staff Resources

> SAMHSA Government Project Officer (GPO):

Provides programmatic technical assistance and consultation on classifying IPP indicators, setting annual goals, reviews and approves your data

> SPARS Help Desk

Provides technical support with log in, user account, passwords, and navigating screens

✓ Phone: 1-855-322-2746

✓ Email: <u>SPARS-support@rti.com</u>



Key SPARS Resources

• <u>IPP Indicator Cheat Sheet</u>: Operational Definitions of Required Indicators, Quarterly Data Entry Requirements, Deadlines, & Tips

2-Page Step by Step Checklist: Setting & Entering Annual Performance Goals



Questions?

This webinar is being recorded.

Webinar recording and PPT slides will be posted at

SPRC website at www.sprc.org



SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.

Portland Ridley, Public Health Advisor, Portland.ridley@samhsa.hhs.gov

www.samhsa.gov

1-877-SAMHSA-7 (1-877-726-4727) ● 1-800-487-4889 (TDD)