



**2023-2024**  
**Mental Health and Suicide Prevention Services**  
**Statewide Directory and Resource Information Guide**

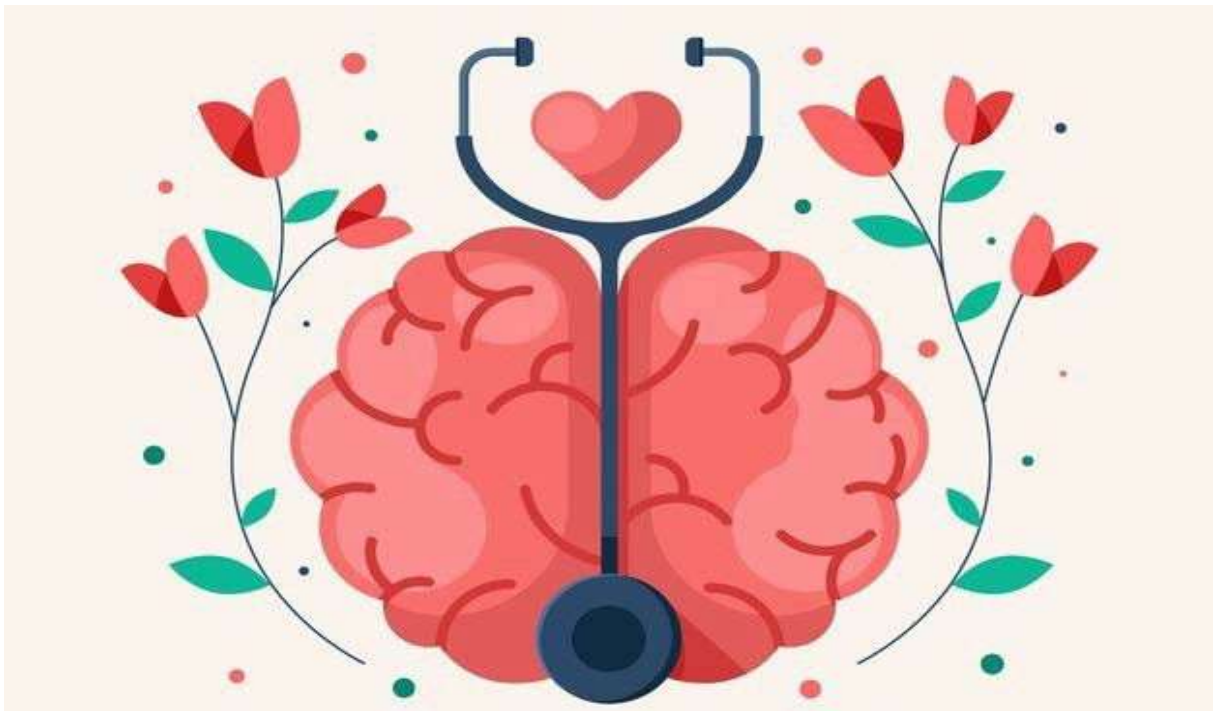



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## Purpose

In any given year, over 1,000 people in Tennessee end their own lives. The emotional impact a suicide death can have on family members, friends, and communities can last many years, even a lifetime. A 2018 research study estimates that for every suicide death, up to 135 people are somehow affected by it, from close family members to acquaintances. Of these, about 15 to 30 experience long-term bereavement that exposes them to the risk of suicide themselves.\*

The ultimate tragedy of suicide is that most of these deaths are preventable, but many people are unaware of the warning signs until it is too late. Furthermore, they may want help for their troubled friend or loved one, but they may not know where to go or who to call.

This resource guide represents the state of Tennessee's response to the problem. It is a joint production of the Tennessee Department of Health (TDH), the Tennessee Suicide Prevention Network (TSPN), and Kid Central, our state's clearinghouse on youth health and development resources. It provides basic information on what to look for, when to act, and who to contact for the various situations that may factor into a suicide crisis. It also offers guidance on population groups who are at high risk for suicide, the programs and coalitions working to prevent suicide in our state, and the laws and policies governing Tennessee's suicide prevention efforts.

We hope you never have cause to use the resources in this guide. But if you do, please remember that people are here to help you in your most desperate hour. Saving a life, your own or someone else's, should never be a solo effort. Trained and caring professionals are available all over Tennessee to help you or your loved one live to see better days.

\*Cerel, J., Brown, M., Maple, M., Singleton, M., van deVenne, J., Moore, M., & Flaherty, C. (2018). *How many people are exposed to suicide? Not six. Suicide and Life-Threatening Behavior*. DOI: 10.1111/sltb.12450. Retrieved from <https://onlinelibrary.wiley.com/doi/pdf/10.1111/sltb.12450>.

## Overview of Suicide in Tennessee

The suicide rate for 2021 in Tennessee was 17.5 per 100,000 population, which is 20% higher than the rate for the U.S. at large. The rate in 2020 was 17.7 per 100,000 population. There were 1,219 associated deaths in 2021, with a total population of 6,975,170 compared to 6,886,786 in 2020. The population increase of 88,384, with one less death in 2021, indicates a decrease in suicide death rates across the state between 2020 and 2021.

In 2020, there were 6,753 emergency department (ED) visits and 2,259 inpatient hospitalizations for nonfatal intentional self-harm injuries, that is injuries associated with suicide attempts and intentional self-harm. In addition, there were 27,059 ED visits and 12,287 inpatient hospitalizations with suicidal ideation but no accompanying self-harm injury. The Department of Health estimates that the total cost of self-harm to the people of Tennessee was approximately \$59 million for hospitalizations and ED visits in 2020.

For more suicide-related data in Tennessee, please visit the Tennessee Department of Health's Suicide Prevention Program webpage and view the 2022 Suicide Prevention Annual Report at [www.preventsuicidetn.com](http://www.preventsuicidetn.com). The report also includes 20 recommendations on how mental health and suicide prevention services can improve across Tennessee.

Scan any of the QR codes in this directory with your phone's camera to be taken directly to the organizations' websites for the most up to date resources.



TN Department of Health - [www.preventsuicidetn.com](http://www.preventsuicidetn.com)

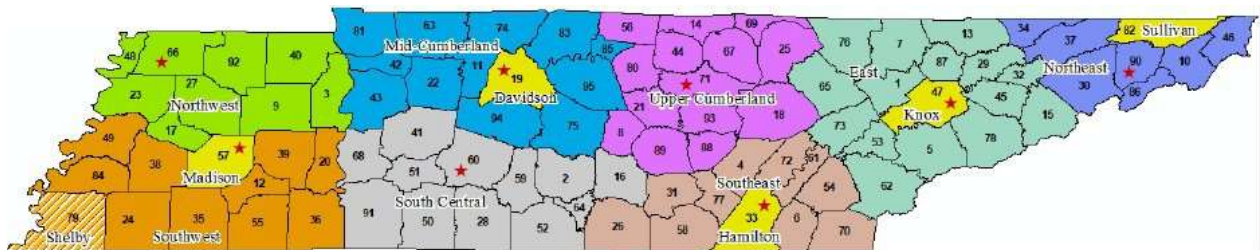


TSPN - [www.tspn.org](http://www.tspn.org)

# Tennessee Regions

## TDH Administrative Regions and TSPN Network Regions

TSPN's staff works in each of the designated regions below and they travel within their assigned region to provide outreach, training, prevention and postvention resources. Please visit <https://tspn.org/staff> for the assigned staff and contact information.



Tennessee Department of Health Administrative Regions and TSPN Suicide Prevention Network Regions						
<b>Metro Areas</b> # Metro 57 Madison 19 Davidson 33 Hamilton 47 Knox 79 Shelby 82 Sullivan <hr/> TDH Metro & TSPN Regional Network <hr/> # Metro 79 Shelby	<b>Northwest</b> # County 3 Benton 9 Carroll 17 Crockett 23 Dyer 27 Gibson 40 Henry 48 Lake 66 Obion 92 Weakly <hr/> <b>Southwest</b> # County 12 Chester 20 Decatur 24 Fayette 35 Hardeman 36 Hardin 38 Haywood 39 Henderson 49 Lauderdale 55 McNairy 84 Tipton	<b>Mid-Cumberland</b> # County 11 Cheatham 22 Dickson 42 Houston 43 Humphreys 63 Montgomery 74 Robertson 75 Rutherford 81 Stewart 83 Sumner 85 Trousdale 94 Williamson 95 Wilson	<b>South Central</b> # County 2 Bedford 16 Coffee 28 Giles 41 Hickman 50 Lawrence 51 Lewis 52 Lincoln 59 Marshall 60 Maury 64 Moore 68 Perry 91 Wayne	<b>Upper Cumberland</b> # County 8 Cannon 14 Clay 18 Cumberland 21 DeKalb 25 Fentress 44 Jackson 56 Macon 67 Overton 69 Pickett 71 Putnam 80 Smith 88 Van Buren 89 Warren 93 White	<b>East</b> # County 1 Anderson 5 Blount 7 Campbell 13 Claiborne 15 Cocke 29 Grainger 32 Hamblen 45 Jefferson 53 Loudon 62 Monroe 65 Morgan 73 Roane 76 Scott 78 Sevier 87 Union	<b>Southeast</b> # County 4 Bledsoe 6 Bradley 26 Franklin 31 Grundy 54 McMinn 58 Marion 61 Meigs 70 Polk 72 Rhea 77 Squeatchie <hr/> <b>Northeast</b> # County 10 Carter 30 Greene 34 Hancock 37 Hawkins 46 Johnson 86 Unicoi 90 Washington

# Warning Signs of Suicide

Death by suicide, suicide attempt, and suicidal ideation may affect anyone regardless of demographic characteristics. No age group, ethnicity, or background is immune. Fortunately, many troubled individuals display behaviors that deliberately or inadvertently signal their suicidal intent. Recognizing the warning signs and learning what to do next may help save a life.

## **The Warning Signs**

The following behavioral patterns may indicate a possible risk for suicide. If they appear numerous or severe, seek professional help at once. Some individuals may exhibit verbal and/or behavioral warning signs. Some situations could put a person at risk of suicide. The Tennessee Statewide Crisis Line 1-855-274-7471 provides access to trained telephone counselors 24 hours a day, seven days a week. One could also text "TN" to 741741 and be immediately connected to a trained crisis counselor. Also, 988 has been designated as the new three-digit dialing code that will route callers to the National Suicide Prevention Lifeline (now known as the 988 Suicide & Crisis Lifeline). When people call, text, or chat 988, they will be connected to trained counselors that are part of the existing Lifeline network. These trained counselors will listen, understand how their problems are affecting them, provide support, and connect them to resources if necessary.

## **Warning signs for suicidal behavior includes:**

- Talking about suicide, death, and/or no reason to live
- Preoccupation with death and dying
- Withdrawal from friends and/or social activities
- Experience of a recent severe loss (especially a relationship) or the threat of a significant loss
- Experience or fear of a situation of humiliation or failure
- Drastic changes in behavior
- Loss of interest in hobbies, work, school, etc.
- Preparation for death by making out a will (unexpectedly) and final arrangements
- Giving away prized possessions
- Previous history of suicide attempts, as well as violence and/or hostility
- Unnecessary risks; reckless and/or impulsive behavior
- Loss of interest in personal appearance
- Increased use of alcohol and/or drugs
- General hopelessness
- Unwillingness to connect with potential helpers

Nearly everyone at some time in their life thinks about suicide. Most everyone decides to live

because they realize that the crisis is temporary, but death is not. But people in a crisis often perceive their dilemma as inescapable and feel an utter loss of control. Frequently, they:

- Can't stop the pain
- Can't think clearly
- Can't make decisions
- Can't see any way out
- Can't sleep, eat, or work
- Can't get out of the depression
- Can't make the sadness go away
- Can't see the possibility of change
- Can't see themselves as worthwhile
- Can't get anyone's attention
- Can't seem to get control

Most individuals with thoughts of suicide do not want to die. Rather, they want relief from the emotional pain from which they suffer. They have tried everything they can think of to try and stop the pain, and nothing works or alleviates the pain and so they believe the only option left is suicide.



# Risk and Protective Factors

## **Risk Factors**

Risk factors are characteristics of a person or their environment that increases the likelihood that they will die by suicide. Risk factors include:

- History of depression and other mental illnesses
- Hopelessness
- Substance use
- Certain health conditions
- Previous suicide attempts
- Violence victimization and preparation
- Genetic and biological determinants
- High conflict or violent relationships
- Sense of isolation and lack of social support
- Family/loved one's history of suicide
- Financial and work stress
- Inadequate community connectedness
- Barriers to health care
- Availability to lethal means
- Unsafe media portrayals of suicide
- Stigma associated with help-seeking and mental illness

## **Protective factors**

Protective factors are personal or environmental characteristics that help protect people from suicide. When you increase protective factors, you reduce risk. Protective factors include:

- Cultural, religious, or personal beliefs that discourage suicide
- Support through ongoing health and mental health care relationships
- Strong coping/problem-solving skills
- Personal qualities such as resilience, high self-esteem, a direction or mission in life, determination, perseverance, optimism, and empathy
- Reasons for living
- Sense of social support
- Connectedness to family, community, individuals, and social institutions
- Access to effective mental health care and encouragement in seeking help
- Being able to recognize and respond to signs of risk

## Accessing and Paying for Mental Health Services

### **Mental Health Parity and Addiction Equity Act of 2008**

The federal Mental Health Parity and Addiction Equity Act of 2008 requires equitable coverage of substance use disorder and mental health benefits in public and private insurance. Plans covered by the Federal Parity Law cannot apply more restrictive financial requirements, including co-pays, deductibles, co-insurance, and other out-of-pocket costs, or treatment limitations, including quantitative (number or frequency of visits) and non-quantitative (medical management tools) limitations, to behavioral health benefits compared to other medical or surgical benefits covered by the plan.

If you have concerns about your health plan's compliance with the parity law, contact the Tennessee Department of Commerce & Insurance. You can also file a complaint online on the Department's website, click "Resources and Services" at the top, select "File a Complaint", and then select "Complaints for Insurance Companies or Insurance Agents".

1-(800) 342-4029

[www.tn.gov/commerce.html](http://www.tn.gov/commerce.html)



The Parity Law applies to most insurers, including large group health plans, plans in the individual and small group markets, Medicaid managed care plans that offer coverage for mental health and/or substance use disorder benefits, coverage provided through the Children's Health Insurance Program, and Medicaid Alternative Benefit Plans, including those provided to the Medicaid expansion population.

While the concept of parity is simple, the Parity Law itself is complex, and there have been significant challenges to its full implementation and enforcement. State departments are now primarily responsible for its enforcement. Tennessee recently passed model parity legislation that strengthens enforcement efforts by encouraging greater transparency and accountability from insurers and state regulators. Full implementation of the Parity Law would end discriminatory insurance coverage for those with mental health and substance use disorders. However, that will only happen through increased vigorous enforcement and prompt notification from consumers about possible violations. You can also find more information about mental health parity at Tennessee Parity Project.

<https://tnparityproject.org/>



## **Tennessee Department of Mental Health and Substance Abuse Services Behavioral Health Safety Net**

If a Tennessean is 3 years of age or older, has a qualifying mental health diagnosis, and has no behavioral health insurance, they may qualify for the Behavioral Health Safety Net (BHSN) of TN program. Services provided by this program include assessment, evaluation, diagnostic, therapeutic intervention, case management, transportation, peer support services, psychosocial rehabilitation services, psychiatric medication management, labs related to medication management and pharmacy assistance, and coordination. To learn more about the BHSN, please visit:

[www.tn.gov/behavioral-health/bhsn.html](http://www.tn.gov/behavioral-health/bhsn.html)



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## **Amerigroup**

Amerigroup can help you find no- and low-cost services. The Community Resource Link online tool can connect you to many money-saving services and resources to help with food, jobs, housing, and rides.

<https://www.amerigroup.com/community-support>



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## **TennCare**

TennCare is the state of Tennessee's managed Medicaid program. It serves more than 1.6 million Tennesseans including low-income individuals such as pregnant women, children, caretaker relatives of young children and older adults, and adults with disabilities. TennCare's continuing mission is to improve lives through high-quality, cost-effective care to support our vision of a healthier Tennessee. Accomplishing this mission and vision requires a partnership between the provider community, stakeholders, advocates, families, and TennCare employees.

<https://www.tn.gov/tenncare/members-applicants.html>



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## **United Way**

United Way envisions a world where every individual has an opportunity to succeed, and entire communities thrive as a result. Here in Tennessee, we're getting a little closer every day, with help from thousands of people from around the state. United Way's work is fueled by the passion of volunteers and donors who give their time, their money, and their voice to improve the lives of others. Every day, volunteers, donors, and advocates are making a lasting difference in so many ways. That can mean helping a child learn to read, donating money to make sure people have access to quality medical care, speaking out in support of policies that provide training for in-demand jobs and so much more. United Way focuses on education, financial stability, and health, the building blocks for a good life and a strong community.

<https://www.unitedway.org/local/united-states/tennessee>



# Resources and Services

## Crisis and Intervention

### Statewide

**All resources listed here are FREE and available 24/7.**

**Statewide Crisis Telephone Line:** 1-855-CRISIS-1 (1-855-274-7471)

**Suicide & Crisis Lifeline:** 988

**Crisis Text Line:** Text "TN" to 741 741

**Tennessee RedLine** (substance abuse and other addictions): 1-800-889-9789

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### **Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS)**

TDMHSAS operates four Regional Mental Health Institutes (RMHIs) located in Bolivar, Chattanooga, Memphis, and Nashville. All four RMHIs are accredited by The Joint Commission and have deemed status with the Centers for Medicare and Medicaid Services (CMS).

Additionally, the Department contracts with three privately-run psychiatric hospitals in East Tennessee for involuntary admissions to inpatient psychiatric treatment. For more information, see TDMHSAS's Hospital Services page at

[www.tn.gov/behavioral-health/hospitals.html](http://www.tn.gov/behavioral-health/hospitals.html).



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### **Youth Villages**

Youth Villages provides specialized crisis services for children and young people (ages 5-17) within Tennessee. However, Youth Villages is not the crisis services provider for all areas of Tennessee. The crisis services provider for each region of Tennessee is listed by region in the following guide sections. We encourage you to call the Tennessee Statewide Crisis Hotline, 1-855-CRISIS-1 or 1-855 (274-7471). If it is an emergency, call 911. Local numbers for Youth Villages are listed below.

Chattanooga: 423-954-8890

Clarksville: 931-503-0777

Columbia: 931-560-4220

Cookeville: 931-525-6900

Dickson: 615-740-5330

Dyersburg: 731-288-4600

Jackson: 731-660-6760

Johnson City: 423-283-6500

Knoxville: 865-560-2550  
Memphis: 901-252-7600  
Morristown: 423-522-2200  
Nashville: 615-250-7200  
Paris: 731-641-4141



[www.youthvillages.org/about-us/locations/tennessee/](http://www.youthvillages.org/about-us/locations/tennessee/)

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### **West Region**

#### **Adult Mobile Crisis by County:**

Benton, Carroll, Gibson, Henry:

**731-642-0521 or 800-353-9918** (administered by Carey Counseling Center)

Crockett, Dyer, Haywood, Henderson, Lake, Madison, Obion, Weakley:

**800-587-3854 or 800-372-0693** (administered by Pathways of Tennessee)

Fayette, Lauderdale, Tipton:

**901-476-8967 or 800-353-9918** (administered by Professional Care Services)

Chester, Decatur, Hardin, Hardeman, McNairy:

**731-658-6113 or 800-467-2515** (administered by Quinco Community Mental Health Center)

Shelby:

**901-577-9400** (administered by Alliance Health Services)

Youth Mobile Crisis by Region (administered by Youth Villages):

**Memphis Region: 866-791-9226**

**Rural West Tennessee: 866-791-9227**

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### **Mid-Cumberland Region**

#### **Adult Mobile Crisis by County:**

Bedford, Cheatham, Coffee, Dickson, Franklin, Giles, Hickman, Houston, Humphreys, Lawrence, Lewis, Lincoln, Marshall, Maury, Montgomery, Moore, Perry, Robertson, Stewart, Wayne:

**615-463-6600 or 800-681-7444** (administered by Centerstone)

Davidson:

**615-726-3340 or 615-726-0125** (administered by Mental Health Cooperative)

Bledsoe, Bradley, Cannon, Clay, Cumberland, DeKalb, Fentress, Grundy, Hamilton, Jackson, Macon, Marion, McMinn, Meigs, Overton, Putnam, Pickett, Polk, Rhea, Rutherford, Sequatchie, Smith, Sumner, Trousdale, Van Buren, Warren, White, Williamson, Wilson:

**800-704-2651** (administered by Volunteer Behavioral Health Care System)

**Youth Mobile Crisis by Region:**

Davidson County: **615-726-0125** (administered by Mental Health Cooperative)

North Middle TN: **866-791-9221** (administered by Youth Villages)

South Middle TN: **866-791-9222** (administered by Youth Villages)

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**South Central Region**

**Adult Mobile Crisis by County:**

Bedford, Cheatham, Coffee, Dickson, Franklin, Giles, Hickman, Houston, Humphreys, Lawrence, Lewis, Lincoln, Marshall, Maury, Montgomery, Moore, Perry, Robertson, Stewart, Wayne:

**615-463-6600 or 800-681-7444** (administered by Centerstone)

**Youth Mobile Crisis by Region:**

**(866) 791-9222** (administered by Youth Villages)

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**Upper Cumberland Region**

**Adult Mobile Crisis by County:**

Bledsoe, Bradley, Cannon, Clay, Cumberland, DeKalb, Fentress, Grundy, Hamilton, Jackson, Macon, Marion, McMinn, Meigs, Overton, Putnam, Pickett, Polk, Rhea, Rutherford, Sequatchie, Smith, Sumner, Trousdale, Van Buren, Warren, White, Williamson, Wilson:

**800-704-2651** (administered by Volunteer Behavioral Health Care System)

Youth Mobile Crisis

**(877) 928-9062** (administered by Frontier Health)

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## **East Region**

### **Adult Mobile Crisis by County:**

Anderson, Campbell, Morgan, Roane, Scott:

**865-482-1076 or 800-870-5481** (administered by Ridgeview Psychiatric Hospital & Center)

Bledsoe, Bradley, Cannon, Clay, Cumberland, DeKalb, Fentress, Grundy, Hamilton, Jackson, Macon, Marion, McMinn, Meigs, Overton, Pickett, Putnam, Polk, Rhea, Rutherford, Sequatchie, Smith, Sumner, Trousdale, Van Buren, Warren, White, Williamson, Wilson

**800-704-2651** (administered by Volunteer Behavioral Health Care System)

Blount, Knox, Loudon, Monroe, Sevier, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Union:

**865-539-2409 (East), 423-586-5074 (Upper East), or 800-826-6881** (toll free) (administered by Helen Ross McNabb Center)

### **Youth Mobile Crisis by Region:**

**865-539-2409 or 800-826-6881** (administered by Helen Ross McNabb Center)

**866-791-9224 (East) or 866-791-9225 (Southeast)** (administered by Youth Villages)

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## **Northeast Region**

### **Adult Mobile Crisis by County:**

Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi, Washington:

**423-467-3600 or 877-928-9062** (administered by Frontier Health)

### **Youth Mobile Crisis:**

**866-791-9224 (East)** (administered by Youth Villages)

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# Mental Health Services

## Statewide Resources

### Camelot Care Centers, LLC

Camelot provides counseling and support services in-home and in community-based settings throughout Tennessee. Its family counseling and foster care services are offered by trained therapists and counselors under the direct supervision of licensed clinicians.

### East Tennessee

- Jacksboro: 423-566-2451
- Knoxville: 865-481-3972

### Mid-North Tennessee

- Clarksville: 931-304-2555
- Cookeville: 931-372-1308
- Gallatin: 615-448-6799
- Smyrna: 615-678-6283

### Mid-South Tennessee

- Columbia: 615-462-6673
- Lawrenceburg/Shelbyville: 615-462-6673

### Northeast Tennessee

- Greenville/Kingsport: 423-392-2975

### Northwest Tennessee

- Covington: 731-683-9383

### Smoky Tennessee

- Maryville: 865-685-5270
- Morristown: 423-318-7373

### Southeast Tennessee

- Chattanooga: 423-541-4187
- Cleveland: 423-476-3799

### West Tennessee

- Memphis: 901-346-1270
- Milan: 731-686-9383



[www.thecamelotdifference.com](http://www.thecamelotdifference.com)

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**Health Connect America**

Health Connect America supports the preservation of families, adults, and children at risk across Tennessee, helping them develop long-term stability and improved lives. Its offerings include intensive outpatient services, comprehensive child and family treatment, medication management, Tennessee Healthlink services, and ABA. Health Connect America accepts BCBS Tennessee Medicaid (TennCare).

Phone: (615) 567-6726

[www.healthconnectamerica.com](http://www.healthconnectamerica.com)

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**Mental Health Cooperative**

Mental Health Cooperative is an outpatient behavioral health facility that serves adults and youth in Middle and East Tennessee. Services include individual, group, and family therapy, with intensive services for those needing higher levels of care. It also offers mobile and walk-in crisis services, a crisis stabilization unit, substance abuse services for co-occurring mental health issues, psychiatric medication management, and crisis diversion/resolution services. It accepts clients with Tennessee Medicaid (TennCare) and people without insurance.

Intake: 615-743-1555 or 866-816-0433

Emergency Psychiatric Services: [www.mhc-tn.org](http://www.mhc-tn.org)

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**Unity Psychiatric Services**

Unity specializes in psychiatric care for older adults. Patients receive comprehensive health and psychiatric evaluations upon entry, followed by medication, nutrition, and pain assessments as part of their treatment plans. Therapeutic activities and emotional support services are available to calm patients and prevent future mental health crises.

(Note: the Clarksville facility treats adults of all ages.)

Clarksville: 931-538-6420

Columbia: 931-388-6573

Martin: 731-588-2830

Memphis: 901-791-0600

Huntsville, AL: 256-964-6700

[www.unitypsych.com](http://www.unitypsych.com)



## West Region

### **Carey Counseling**

Serves Benton, Carroll, Gibson, Henry, Lake, Obion and Weakley Counties.

Dedicated to serving Northwest Tennessee by offering a full range of community-based, behavioral health services including individual, marital, family, group therapy, alcohol and drug evaluation and treatment, respite care, adult peer support, and adult residential services. Our staff is made up of highly trained, caring professionals who are dedicated to helping individuals and families in our communities cope with mental illness, while contributing to the overall health of our communities.

[www.careycounselingcenter.org](http://www.careycounselingcenter.org)

Appointments: 1-800-611-7757

Crisis Services: 1-800-353-9918



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### **Memphis Crisis Center (MCC)**

This 24/7/365-day-a-year crisis line provides emotional support services, crisis de-escalation, suicide intervention, and links to community resources and trained volunteers. Along with the main crisis line, the MCC administers the Call4Kids Line, the Elder Lifeline, the HIV Care Line, and serves as the local affiliate of the National Suicide Prevention Lifeline. All services are free, safe, and confidential.

Phone: (901) 274-7477 / (901) CRISIS-7

[www.memphiscrisiscenter.org](http://www.memphiscrisiscenter.org)



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### **Pathways Behavioral Health**

Serves Crockett, Dyer, Haywood, Henderson, Lake, Madison, Obion, and Weakley Counties

Pathways offers trauma informed care, substance use/abuse care, inpatient and CSU, outpatient therapy, medication management, mental health and substance abuse IOP, and trauma treatment.

Appointments: 800-587-3854

Mobile Crisis Hotline: 800-372-0693

[www.wth.org/services/pathways-behavioral-health-services](http://www.wth.org/services/pathways-behavioral-health-services)



**Professional Care Services of West Tennessee, Inc.**

Fayette, Lauderdale, and Tipton Counties

Covington: 901-476-8967      Dyersburg: 731-287-1794  
Millington: 901-873-0305      Brownsville: 731-772-9002  
Somerville: 901-465-9831      Ripley: 731-635-3968  
Mobile Crisis Hotline: 800-353-9918

[www.pcswn.org](http://www.pcswn.org)



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**Quinco Mental Health Center**

Serves Chester, Decatur, Hardeman, Hardin, Henderson, Madison, and McNairy Counties

Quinco Community Mental Health Centers provides mental health, crisis, and substance abuse counseling and more in West Tennessee. Services include assisted living centers, case management, and therapy for children, individual adults, families, and groups.

Appointments: 731-658-6113  
Mobile Crisis Hotline: 800-467-2515

[www.quincocmh.com](http://www.quincocmh.com)



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**Mid-Cumberland Region**

**Family and Children’s Service**

Family & Children’s Service (FCS) serves all people in crisis and transition by meeting them where they are, understanding their needs, and connecting them to the resources they need. FCS often ‘fills in the gaps’ in social services, creating a safety net to ensure that all children and families can be safe and healthy. Each year FCS provides services to more than 50,000 Tennesseans.

Main Line: 615-320-0591

<http://www.fcsnashville.org>



### **Mental Health Cooperative**

Mental Health Cooperative is an outpatient behavioral health facility that serves adults and youth in Middle and East Tennessee. Services include individual, group, and family therapy, with intensive services for those needing higher levels of care. It also offers mobile and walk-in crisis services, a crisis stabilization unit, substance abuse services for co-occurring mental health issues, psychiatric medication management, and crisis diversion/resolution services. It accepts clients with Tennessee Medicaid (TennCare) and people without insurance.

Intake: 615-743-1555 or 866-816-0433

Emergency Psychiatric Services: [www.mhc-tn.org](http://www.mhc-tn.org)



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### **Volunteer Behavioral Health Care System**

Counties Served: Rutherford, Sumner, Williamson, and Wilson

Volunteer Behavioral Health Care System was established to bring together behavioral health professionals dedicated to caring for individuals in the communities VBHCS serves. Covering over 11,000 square miles in Tennessee, VBHCS provides a continuum of services to meet the needs of over one million Tennesseans.

Appointments: 877-567-6051

Mobile Crisis Hotline: 800-704-2651

[www.vbhcs.org](http://www.vbhcs.org)



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### **South Central Region**

#### **Centerstone**

Counties Served: Bedford, Cheatham, Coffee, Dickson, Franklin, Giles, Hickman, Houston, Humphreys, Lawrence, Lewis, Lincoln, Marshall, Maury, Montgomery, Moore, Perry, Robertson, Stewart, and Wayne

Centerstone offers a full range of mental health and substance use disorder services to help you get through the tough times and live your best life. Services include outpatient therapy, medication management, school-based therapy, intensive in-home services, and many other treatment modalities.

Appointments: 1-877-467-3123

Crisis Line: 1-800-681-7444

[www.centerstone.org](http://www.centerstone.org)



## Upper Cumberland Region

### **Centerstone**

Counties Served: Bedford, Cheatham, Coffee, Dickson, Franklin, Giles, Hickman, Houston, Humphreys, Lawrence, Lewis, Lincoln, Marshall, Maury, Montgomery, Moore, Perry, Robertson, Stewart, and Wayne

Centerstone offers a full range of mental health and substance use disorder services to help you get through the tough times and live your best life. Services include outpatient therapy, medication management, school-based therapy, intensive in-home services, and many other treatment modalities.

Appointments: 1-877-467-3123

Crisis Line: 1-800-681-7444

[www.centerstone.org](http://www.centerstone.org)



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## East Region

### **Cherokee Health Systems**

Counties Served: Claiborne, Cocke, Grainger, Hamblen, Jefferson, and Union

Cherokee Health Systems is committed to ensuring every Tennessean has access to effective, high-quality care. Cherokee Health Systems believes that nothing should stop someone from getting the care they need, and that's why services are made available to anyone who needs them. A wide array of comprehensive health services are available, including primary care, behavioral health, dental, and pharmacy. All services are available to children, adults, and seniors who have coverage through private insurance plans, coverage through state programs like TennCare or CoverKids, and those who have no insurance coverage. Cherokee Health Systems proudly offers sliding-fee scales to those who meet certain household size and income guidelines.

Appointments: 866-231-4477

[www.cherokeehealth.com/](http://www.cherokeehealth.com/)



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### **CONTACT Care Line**

Counties Served: Anderson, Blount, Grainger, Jefferson, Knox, Loudon, Roane, Sevier, and Union

CONTACT Care Line is East Tennessee's oldest crisis hotline, answering crisis and other calls for help 365 days a year since 1973. Founded to address the need for immediate telephone crisis services, the goal is to provide round-the-clock access for people in need. Through services that emphasize confidential, non-judgmental,



and compassionate listening, CONTACT’s staff and trained volunteers alleviate despair, isolation, distress, and suicidal feelings in callers from East Tennessee and beyond.

Online chat available at [www.contactlistens.org](http://www.contactlistens.org)

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### **McNabb Center**

Counties Served: Blount, Knox, Loudon, Monroe, and Sevier

The McNabb Center is the region’s leading nonprofit provider of mental health, substance use, and social and victim services. By focusing on an individual’s “Well Mind, Well Being,” the McNabb Center provides a quality and compassionate approach to care from infancy through adulthood. Since 1948, the Center has proudly served individuals with the most needs and fewest resources. Today, the McNabb Center delivers support to more than 30,000 people throughout East Tennessee each year.

Mobile Crisis Hotline: 865-539-2409

<https://mcnabbcenter.org/>



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### **Peer Recovery Call Center**

Counties Served: Serves entire East Tennessee Region

The Peer Recovery Call Center helps those who struggle with mental illness or substance abuse. It is a service provided by the Mental Health Association of East Tennessee. All calls are answered by peers, people who have firsthand experience with mental illness and/or substance abuse. Peers provide callers with important resources and information about mental health and substance abuse. More importantly, peers can offer support and understanding as they have firsthand experience with mental illness and/or substance abuse. The peers will follow up with support calls if given a caller’s permission.

Phone: 865-584-9125

[www.tn.gov/behavioral-health/mental-health-services/peers/call-center.html](http://www.tn.gov/behavioral-health/mental-health-services/peers/call-center.html)



### **Peninsula Behavioral Health**

Counties Served: Blount, Knox, Loudon, and Sevier

A division of Parkwest Medical Center, Peninsula is a non-profit, community mental health agency serving East Tennessee. It provides inpatient and intensive outpatient treatment, medication and case management, and therapy in individual and group settings and case management. Services include specialty programs for women and people struggling with opiate addiction. Its Recovery Education Center teaches patients how to manage the symptoms of their mental illness by applying lessons from evidence-based practices. Peer Support Academies provide classes in recovery as well as activities for socialization and leisure. Peninsula accepts most private insurances, all TennCare, Behavioral Health Safety Net, and all Medicare plans.



Phone: (865) 970-9800

[www.peninsulabehavioralhealth.org/](http://www.peninsulabehavioralhealth.org/)

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### **Ridgeview Behavioral Health Services**

Counties Served: Anderson, Campbell, Morgan, Roane, and Scott

Ridgeview is a private, not-for-profit community mental health center based in Oak Ridge, Tennessee. Since its inception in 1957, Ridgeview has expanded services to over 23 sites in a five-county geographic area. Ridgeview's range of programs and services provides individualized care for adults, children, and youth. Services are provided by highly trained and caring professionals that include psychiatrists, psychologists, registered nurses, social workers, licensed therapists, substance abuse counselors, and care coordinators. Multidisciplinary teams plan and provide comprehensive treatment to improve the quality of life of people that they serve.



Appointments: 800-834-4178

Crisis Hotline: 800-870-5481

[www.ridgeview.com/](http://www.ridgeview.com/)

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### **Volunteer Behavioral Health Care Center Mobile Crisis**

Counties Served: Middle Tennessee and Upper Cumberland areas

Volunteer Behavioral Health Care System was established to bring together behavioral health professionals dedicated to caring for the communities VBHCS serves. Covering over 11,000 square miles in Tennessee, VBHCS provides a continuum of services to meet the needs of over one million Tennesseans.



Mobile Crisis Hotline: 800-704-2651

[www.vbhcs.org/](http://www.vbhcs.org/)

**Northeast Region**

**Frontier Health**

Counties Served: Locations throughout Northeast Tennessee and Southwest Virginia

Founded in 1957, Frontier Health is the region’s leading provider of behavioral health services, offering treatment for mental health, co-occurring, and substance abuse problems, recovery and vocational rehabilitation, and developmental and intellectual disabilities services.

Crisis Hotline: 877-928-9062

[www.frontierhealth.org/](http://www.frontierhealth.org/)





## Substance Use and Recovery Services

### **FindHelpNowTN.org**

FindHelpNowTN.org features a near real-time treatment opening locator for substance misuse that guides individuals to available treatment openings based on factors such as the type of treatment needed, insurance programs and payment methods, gender identity, in- or out-patient treatment options, and location. Facilities on the site are asked to update the availability of their residential, in-patient, and out-patient services regularly to ensure the most current information is available.



Phone: 800-889-9789

<https://findhelpnow.org/tn>

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### **The Tennessee REDLINE**

The Tennessee REDLINE is a 24/7 toll-free information and referral line coordinated by TAADAS and funded by the Tennessee Department of Mental Health Substance Abuse Services. The purpose of the REDLINE is to provide accurate, up-to-date alcohol, drug, problem gambling, and other addiction information and referrals to all citizens of Tennessee at their request. The Redline provides referrals for Co-Occurring A&D disorders that arise along with Mental Health disorders.

The Tennessee REDLINE is promoted, and calls are received, from all over Tennessee. Treatment and other program referrals are made on the REDLINE. Callers are provided with at least three referral sources when possible. REDLINE staff does not do therapy or counseling with the caller or individuals with substance use disorder, but they give callers the information to put them in touch with someone who will provide a diagnosis, prognosis, or assessment of the mental or physical health of the individuals with substance use disorder. The REDLINE strives to provide the caller with specific referrals based on their stated needs.



Phone: 800-889-9789

<https://www.tn.gov/behavioral-health/substance-abuse-services/prevention/tennessee-redline.html>

## **Education and Training**

### **African American Faith Communities Suicide Prevention Education**

The Tennessee Department of Mental Health and Substance Abuse Services promotes ongoing suicide prevention, education, and training for African American and other faith communities, healthcare providers, service recipients, and family members. In collaboration with faith leaders, other state departments, and community mental health agencies, the Department plans and coordinates suicide prevention educational programs that help people:

- Identify signs and symptoms of mental health diagnoses and suicidal behaviors
- Learn about effective treatment modalities and interventions
- Understand what people with mental illness and their families can do to help themselves
- Know how to help a person who may be exhibiting suicidal behaviors
- Learn about the mental health resources in their community

For more information, contact Gwen Hamer, Director, Education and Development Director at 615-532-6510 or [gwen.hamer@tn.gov](mailto:gwen.hamer@tn.gov)

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### **Behavioral Health Foundation**

The Behavioral Health Foundation provides industry news, research, data, policy analysis, model legislation, and other trusted information to policy makers, community leaders, advocates, and the public.



Phone: 615-669-2544

[www.behavioralhealthfoundation.org](http://www.behavioralhealthfoundation.org)

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### **Center for Family Development**

The Center for Family Development is a non-profit organization dedicated to providing a holistic approach to meeting the needs of families in Middle Tennessee. Its offerings include classes for new parents and those undergoing challenges, as well as adult caregivers.

Clarksville: 931-645-3976

Dover: 931-945-9054

Shelbyville: 931-684-4676

White House: 615-334-1822

<https://mytcfcd.org/>



### **GrowWell**

In partnership with Methodist Le Bonheur Healthcare, GrowWell responds to the healthcare needs of communities in rural West Tennessee by providing community-based, innovative, and quality prevention and intervention strategies designed to improve the health and wellness of children and families. Offerings include a mobile medical unit that visits local schools, RN health education in schools, and behavioral health and healthy lifestyles programming for children and adults.



Phone: 731-984-9950 or 731-984-9953

[www.growwelltn.org/](http://www.growwelltn.org/)

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### **The Jason Foundation**

The Jason Foundation is dedicated to the prevention of the “Silent Epidemic” of youth suicide through educational and awareness programs that equip young people, educators/youth workers and parents with the tools and resources to help identify and assist at-risk youth.



Phone: 615-264-2323

<https://jasonfoundation.com/>

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### **Mental Health America (MHA)**

MHA is the nation’s leading community-based nonprofit dedicated to addressing the needs of those living with mental illness and promoting the overall mental health of all. MHA’s programs and initiatives fulfill its mission of promoting mental health and preventing mental illness through advocacy, education, research, and services. MHA’s national office and its 200+ affiliates and associates around the country work every day to protect the rights and dignity of individuals with lived experience and ensure that peers and their voices are integrated into all areas of the organization. MHA has two regional affiliates within Tennessee. More information on their specific services from the affiliates themselves:



MHA of East Tennessee, Inc.: 865-584-9125

[www.mhaet.com](http://www.mhaet.com)

MHA of the MidSouth: 615-269-5355

<https://mhamidsouth.org/>

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### **NAMI Tennessee**

The state affiliate of the National Alliance on Mental Illness, NAMI Tennessee is grassroots, non-profit, self-help organization made up of people with mental illness, their families, and community members. It offers online and in-person support groups and classes across the state, along with opportunities for public advocacy.

Office 615-361-6608  
NAMI TN Helpline: 800-467-3589  
[www.namitn.org](http://www.namitn.org)



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### **Tennessee Association of Alcohol, Drug, and Other Addiction Services (TAADAS)**

TAADAS educates and supports people with substance abuse and other behavioral health issues, their families, and service providers at low to no cost through a statewide grant from TDMHSAS. Sign up for the TAADAS training newsletter for announcements. TAADAS also engages in advocacy on legislative and policy issues to promote access to prevention, treatment, and recovery services in Tennessee.

Phone: 615-780-5901  
[www.taadas.org/](http://www.taadas.org/)



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### **Tennessee Mental Health Consumers' Association**

The Tennessee Mental Health Consumers' Association (TMHCA) is Tennessee's only statewide organization owned and operated by people in recovery from mental health issues or addiction. TMHCA has over three decades of experience helping people find hope in their life. TMHCA serves as a voice for people often unable to speak out on their own behalf.

Phone: 615-250-1176 or 888-539-0393  
<https://tmhca-tn.org/>



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### **Tennessee Suicide Prevention Network (TSPN)**

TSPN offers suicide prevention training, support, and resources within all 95 counties of Tennessee.

Phone: 615-297-1077  
<https://tspn.org/events-training>



## Mental Health Support

**CRISIS TEXT LINE |**

### **The Crisis Text Line**

The Crisis Text Line offers free and confidential mental health/crisis intervention services via text message 24/7. You can be connected to a trained volunteer counselor in less than five minutes, with referrals to other services as needed.

Text "TN" to 741741 or chat via [www.crisistextline.org/](http://www.crisistextline.org/)



### **The Tennessee Statewide Crisis Line**

The Tennessee Statewide Crisis Line is a free resource that's available 24 hours a day and 365 days for anyone experiencing a mental health crisis. All calls are routed to a trained crisis counselor in your area, who will provide you support and guidance, and work to connect you with appropriate community resources.

[www.tn.gov/behavioral-health/need-help/crisis-services.html](http://www.tn.gov/behavioral-health/need-help/crisis-services.html)





### **The Substance Abuse and Mental Health Services Administration (SAMHSA)**

SAMHSA maintains the National Helpline, a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for people and families facing mental and/or substance use disorders. This service provides referrals to local treatment facilities, support groups, and community-based organizations. Callers can also order free publications and other information.

Phone: 1-800-662-HELP, or 1-800-662-4357

TTY: 800-487-4889

[www.samhsa.gov/](http://www.samhsa.gov/)



SAMHSA also offers an online Behavior Health Treatment Services Locator (<https://findtreatment.gov/>). Enter your address to find mental health and substance treatment facilities within your area.



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### **Connections Counseling**

Based out of the Memphis area, Connections Counseling provides treatment for individual, couples, and group therapy for all ages on the subjects of depression, anxiety, trauma, eating disorders, attachment issues, and perinatal mood and anxiety disorders. Specialties include eye movement desensitization and reprocessing (EMDR), trauma conscious yoga, and trauma-focused equine assisted psychotherapy. (TF-EAP).

Phone: 901-440-8622

[www.connectionsounselingtherapy.com](http://www.connectionsounselingtherapy.com)



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### **National Maternal Mental Health Helpline**

The National Maternal Mental Health Hotline provides 24/7, free, confidential support before, during, and after pregnancy. Call or text 1-833-TLC-MAMA (1-833-852-6262). TTY users can use a preferred relay service or dial 711 and then 1-833-852-6262.

<https://mchb.hrsa.gov/national-maternal-mental-health-hotline>



### **Tennessee Voices for Children**

Tennessee Voices for Children offers a variety of programs and trainings designed for parents, caregivers, educators, and mental health professionals. Each program or training is specifically designed to incorporate knowledge and skills to help serve children and families in our communities. Trainings and programs are offered in various locations across the state. To find a list of current trainings/programs in your area, please see the sidebar on their website and upcoming dates on their events calendar.



Phone: 615-269-7751 or 800-670-9882

<https://tnvoices.org/>

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### **United Way**

United Way envisions a world where every individual has an opportunity to succeed, and entire communities thrive as a result. This work is fueled by thousands of passionate volunteers and donors who give their time, their money, and their voice to improve the lives of others. Every day, volunteers, donors, and advocates are making a lasting difference in so many ways. That can mean helping a child learn to read, donating money to make sure people have access to quality medical care, speaking out in support of policies that provide training for in-demand jobs and so much more. United Way focuses on education, financial stability, and health – the building blocks for a good life and a strong community.



Find your local United Way at

<https://www.unitedway.org/local/united-states/tennessee>

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### **Your Heart on Art**

Your Heart on Art offers unique art classes and workshops that help all people of all backgrounds within Middle Tennessee process their feelings through the creative expressive arts.



Phone: 615-456-3777

<https://www.yourheartonart.org>

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## Support Groups

Resources are available for people affected by the unique brand of grief associated with losing a loved one to suicide. Remember:

- Even if you feel that you cannot survive, know that you can.
- Feelings of shock, guilt, blame, anger, relief, depression, and isolation are common responses to grief. These emotions can be overwhelming but know that they are normal.
- Each survivor grieves in their own way and at their own pace.
- Seek out people who are willing to listen without judging.
- Many people are affected by suicide.
- Seek professional help if needed.
- Take care of yourself—physically, mentally, emotionally, and spiritually.

**This is the hardest thing you will ever do. Be patient and do not try to do it by yourself.**

### **Survivors of Suicide (SOS) Support Groups**

These groups are available across the state for anyone who has lost a loved one through suicide or is helping someone affected by suicide grief. They offer safe places for people to explore their feelings of grief and anger, and to raise questions and doubts. Survivors can attend an SOS meeting the day of the funeral, a few months after, or even years later. Survivors are free to talk or just listen. At the time of this publication, all support groups are active.

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#### **Chattanooga (Hamilton County)**

##### **Suicide Loss Support Group**

1st and 3rd Tuesdays of the month at 11:30 AM

Contact: 423-805-7112, 888-340-7830 or [grief@alleohealth.org](mailto:grief@alleohealth.org)

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#### **Cookeville (Putnam County)**

##### **GriefShare**

Mondays at 5:30 PM, Tuesdays at 9:30 AM, and Wednesdays at 1 PM

Contact: Marlene Bassetts and John Schaefer at 931-644-9600 or [mr.john2889@gmail.com](mailto:mr.john2889@gmail.com)



**“Journey” grief support group**

Held periodically; call 931-525-2600 or email [info@heartofthecumberland.org](mailto:info@heartofthecumberland.org) for next course date.

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**Franklin (Williamson County)**

**Survivors of Suicide Loss (Adult):** Every Monday at 7:00 PM

**Survivors of Suicide Loss (Youth):** Every Thursday at 5:30 PM

Contact: 615-244-7444 or 615-320-0591 (Family and Children’s Services)

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**Huntingdon (Carroll County)**

**Survivor of Suicide Loss Support Group**

1st Saturday of the month at 8:30 AM

Contact: Christy Blount at [cblount2@utm.edu](mailto:cblount2@utm.edu)

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**Jackson (Madison County)**

**Survivors of Suicide**

2nd Thursday of the month at 6:30 PM Contact: Paula Terry at 731-609-8897

[pcterry64@yahoo.com](mailto:pcterry64@yahoo.com)

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**Jefferson City (Jefferson County)**

**ComPaSS (Communicating the Pain as Suicide Survivors)**

1st Thursday of the month at 6 PM Contact: Cynthia Lynn at 865-680-3256

[clynn3118@gmail.com](mailto:clynn3118@gmail.com)

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**Johnson City (Washington, Carter, and Sullivan Counties)**

**Survivors of Suicide**

2nd Tuesday of the month at 6 PM

Contact: Dr. Barbara Sims at [barb@bsims.net](mailto:barb@bsims.net)

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**Knoxville (Knox County)**

**ComPASS (Communicating the Pain as Suicide Survivors)**

2nd Monday of the month at 6 PM Contact: Mark Potts at 865-374-7106 [mpotts@covhlth.com](mailto:mpotts@covhlth.com)

**Suicide Grievers Support Group**

2nd Thursday of the month at 7 PM

Contact: Paula J. Alexander at [pj4031@tds.net](mailto:pj4031@tds.net)

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**Memphis (Shelby County)**

**Healing Hearts Suicide Grief Support Group**

3rd Thursday of the month at 6:30 PM

Contact: Kerry Mitchell at 901-208-6814 or [momofjamaie@yahoo.com](mailto:momofjamaie@yahoo.com) for information on this group or satellite locations in Oxford and Southaven, Mississippi.

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**Murfreesboro (Rutherford County)**

**Survivors of Suicide Loss** Every Thursday at 7:00 PM Contact: 615-244-7444

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**Nashville (Davidson County)**

**Survivors of Suicide Loss** Every Tuesday at 7:00 PM Contact: 615-244-7444

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**Savannah (Hardin County)**

**Survivors of Suicide (SOS) Support Group Meeting**

4th Monday of the month at 6 PM

Contact Dr. Kelly Young at 731-212-2482 or 731-215-0733

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**Sevierville (Sevier County)**

**ComPASS (Communicating the Pain as Suicide Survivors)**

3rd Thursday of the month at 6 PM

Contact: Dr. Cynthia Lynn or Jack and Robin Maples; 865-654-8247; 865-680-3256 or

[clynn3118@gmail.com](mailto:clynn3118@gmail.com)

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**Spring Hill (Maury and Williamson County)**

**Grieving Loss by Suicide**

1st Monday of the month at 5:30 PM

Contact: Karyl Chastain Beal at 931-674-2314 or [karyl@columbia.com](mailto:karyl@columbia.com)

More information available at [www.grief-after-suicide.com/](http://www.grief-after-suicide.com/)



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**Winchester (Franklin County)**

**GriefShare**

Contact: Pastor Jerry Jochem at 931-636-1120 or [jochem131@abundantlifewin.org](mailto:jochem131@abundantlifewin.org)

Some northeast Tennessee residents may find it more convenient to participate in the Survivors of Suicide group currently operating out of Bristol, Virginia. This group meets on the 1st Friday of the month at 7 PM. Call 276-466-2218, 276-828-7731, or 877-928-8522 for details.

Additionally, the Lee County Survivors of Suicide Support Group meets the 4th Thursday of each month at Lee Behavioral Health in Jonesville, Virginia. For more information, contact Bill & Phyllis Russell at 276-346-1641 or Lee Behavioral Health at 276-346-3590.

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## **Additional Resources**

### **Suicide Loss Survivors**

The American Association of Suicidology offers a variety of resources for survivors of suicide loss and suicide attempt survivors.

<https://suicidology.org/resources/suicide-loss-survivors/>



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### **Online Suicide Loss Support Groups**

Parents of Suicides/Family & Friends of Suicide (POS/FFOS): [www.pos-ffos.com](http://www.pos-ffos.com)



Suicide Grief Support Forum: [www.suicidgrief.com](http://www.suicidgrief.com)



Compassionate Friends: [www.compassionatefriends.org](http://www.compassionatefriends.org)



# Domestic and Sexual Violence

## **Tennessee's Statewide Domestic Violence Helpline**

Tennessee's Statewide Domestic Violence Helpline has counselors available 24/7 to offer referrals and supportive listening, help with safety planning, and connect callers with shelter and other information.

Phone: 1-800-356-6767

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## **Tennessee Coalition to End Domestic and Sexual Violence**

The Tennessee Coalition to End Domestic and Sexual Violence offers projects and services to serve survivors of domestic violence and sexual assault, domestic violence and sexual assault programs, community groups and organizations, criminal justice agencies, allied professionals (medical, legal, mental health, etc.) and individuals seeking information and resources across the state. The mission of the Coalition is to end domestic and sexual violence in the lives of Tennesseans and to change societal attitudes and institutions that promote and condone violence, through public policy advocacy, education and activities that increase the capacity of programs and communities to address such violence.

Reach staff from 8 AM-5 PM every Monday through Thursday

Phone: 615-386-9406

<https://tncoalition.org/>



## **National Domestic Violence Hotline**

The National Domestic Violence Hotline offers nationwide resources for survivors of domestic violence. Chat is available on the Hotline's website.

You may also text "START" to 88788.

1-800-799-SAFE, or 1-800-799-7233. The TTY number is 1-800-787-3224.

[www.thehotline.org/](http://www.thehotline.org/)



## **The National Sexual Assault Hotline**

The National Sexual Assault Hotline also has live chat available on the website of the Rape, Abuse, and Incest National Network (RAINN).

Phone: 1-800-656-HOPE or 1-800-656-4673

<https://rainn.org/>



### **The Sexual Assault Center of Middle Tennessee**

The Sexual Assault Center of Middle Tennessee operates a statewide 24-hour Crisis & Support Line. This hotline can provide support, referrals, and information for people dealing with sexual assault either immediately after the attack or years later.

Phone: 1-866-811-RISE or 1-866-811-7473. Online chat available at [www.sacenter.org/](http://www.sacenter.org/)



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### **You Have the Power**

You Have the Power is a statewide crime victims' rights support network, which offers regularly updated resource guides on both domestic and sexual violence issues with comprehensive county-specific phone directories. Both the *When Violence Hits Home* domestic violence guide and the *You Too* sexual assault guide are available for free on their website.

<https://yhtp.org/resource-guides/>



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### **Regional Point of Contact System for human trafficking survivors**

The state of Tennessee maintains a regional point-of-contact system to ensure that quality services are provided to human trafficking survivors in the most effective and efficient way possible. The state has designated three non-governmental organizations (NGOs) as the official regional point of contact for each Grand Region of Tennessee. They are the primary intake points for all human trafficking referrals in their designated region of Tennessee, collaborating with other nonprofits, direct service providers, and law enforcement agencies to accomplish this coordination of comprehensive services. They provide or connect survivors with case management, therapy, job training, and long-term and short-term housing.

West Tennessee: Restore Corps

Phone: 901-410-3590

[www.restorecorps.org](http://www.restorecorps.org)



Middle Tennessee: AncoraTN

Phone: 615-806-6899

[www.ancoratn.org](http://www.ancoratn.org)



East Tennessee: CCHAT

Office: 865-236-1046

Referrals: 865-292-0285

[www.ccaht.org](http://www.ccaht.org)



## Advocacy/Legal Services

### **Legal Aid Society**

The mission of Legal Aid Society of Middle Tennessee and the Cumberland's ("LAS") is to advance, defend, and enforce the legal rights of low-income and vulnerable people to secure for them the necessities of life. The Legal Aid Society is Tennessee's largest nonprofit law firm that takes a comprehensive approach to providing high quality, free, civil legal services, and community education for people to protect their livelihoods, their health, and their families.



Phone: 1-800-238-1443

<https://las.org/>

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### **Legal Aid Society of East Tennessee**

For over 50 years, Legal Aid of East Tennessee has worked to build stronger communities and improve lives by providing high-quality legal services free of charge to qualifying individuals.



Chattanooga: 423-756-4013

Cleveland: 423-303-2266

Johnson City: 423-928-8311

Knoxville: 865-637-0484

Maryville: 865-981-1818

Morristown: 423-587-4850

[www.laet.org/](http://www.laet.org/)

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## Assistive Technology

### **TennCare Advocacy Program**

TennCare Advocacy Program helps you apply, use, and keep TennCare. It is a free service for all Tennesseans, and all calls are confidential. The program helps provide information about, assistance with, and referrals to TennCare. Contact TennCare Advocacy Program to check eligibility for TennCare coverage, find out how to apply or reverify coverage, understand benefits, understand what services are available and how to get them, and find out how to file an appeal.

Phone: 1-800-758-1638

[www.tenncareadvocacy.com/](http://www.tenncareadvocacy.com/)



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### **Upper Cumberland Family Justice Center**

The Upper Cumberland Family Justice Center is a coalition of agency and governmental partners who offer services and assistance to victims of domestic violence, sexual assault, child abuse, and elder abuse. Onsite partners are from the fields of social services, victim advocacy, civil legal aid, counseling, law enforcement, and prosecution.

Clay, Overton, and Pickett Counties: 931-644-3963

Putnam County: 931-528-1512

<http://www.ucfamilyjusticecenter.org/>



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### **West TN Legal Services (WTLS)**

WTLS is a non-profit organization that provides aid in civil cases to individuals, families, and communities. WTLS' goal is to make this service available to the underserved populations of Benton, Carroll, Chester, Crockett, Dyer, Decatur, Gibson, Hardeman, Hardin, Haywood, Henry, Henderson, Lake, McNairy, Madison, Obion, and Weakley counties.

Phone: 731-423-0616 or 800-372-8346

[www.wtls.org/](http://www.wtls.org/)





### **Bridges for the Deaf and Hard of Hearing**

Bridges for the Deaf and Hard of Hearing offers after-hours interpreting services for emergencies, including mental health situations. If you need an interpreter for a medical or mental health emergency and you live in Middle Tennessee, you can contact Bridges TN at these numbers Monday through Friday between 8:30 AM and 5 PM:

Voice/TTY: 615-248-8828

Video Phone: 615-290-5147 (local); 866-385-6524 (toll-free)

After hours or on weekends, you may call 615-244-0979.

If you live in Shelby, Fayette, Tipton, Lauderdale, or Haywood Counties, you may reach BridgesWEST at these numbers Monday through Friday between 8:30 AM and 5 PM:

Voice/TTY: 901-701-6800

Videophone: 901-612-3416

After hours or on weekends, you may call 901-701-8911.

<https://www.bridgesfordeafandhh.org/>



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### **The Crisis Text Line**

The Crisis Text Line can assist people with hearing loss by texting “TN” to 741741. Chat is also available at the Crisis Text Line website: [www.crisistextline.org](http://www.crisistextline.org).

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### **988 Suicide & Crisis Lifeline**

The 988 Suicide & Crisis Lifeline (also known as the National Suicide Prevention Lifeline) offers a chat service via its website. TTY users may use their preferred relay service or dial 711 then 988.

<https://988lifeline.org/help-yourself/for-deaf-hard-of-hearing/>



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### **Veterans Crisis Line**

Veterans and service members with hearing loss and/or their loved ones may contact the Veterans Crisis Line by sending a text to 838255 or engage in an online chat with a Veterans Crisis Line responder via their website

[www.veteranscrisisline.net](http://www.veteranscrisisline.net)



## High-Risk Populations

Suicide is neither limited to nor unknown among any ethnic, religious, or socioeconomic group. People from all backgrounds can suffer incapacitating mental illness or severe emotional trauma that can lead to suicide. However, some population groups have additional concerns that should be considered during counseling or suicide prevention outreach.

The Tennessee Suicide Prevention Network maintains a library of brochures addressing suicide risk among these groups, including:

- Teens and young adults
- College students
- Middle-aged adults
- Older adults
- African Americans
- Victims of bullying
- Veterans and members of the armed forces
- People with substance abuse issues
- Farmers and people who work in agricultural professions

All these brochures are available on the TSPN website for free download and printing. You can also order copies in bulk via this same site.

<https://tspn.org/brochures>



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In addition to this, the Tennessee Department of Health highlights data on high-risk populations within Tennessee in the Suicide Prevention Annual Report located on the Suicide Prevention website, under Data and Surveillance at [www.preventsuicidetn.com](http://www.preventsuicidetn.com).



## **Means Reduction and Safe Storage**

One of the most overlooked aspects of suicide prevention is means reduction: keeping a suicidal person from getting hold of items they might use to harm themselves until they are out of immediate danger. Below are several resources that discuss means reduction and safe storage.

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### **The Means Matter Project at the Harvard School of Public Health**

The Means Matter Project at the Harvard School of Public Health pioneered the means reduction concept, which is based on the following observations from years of suicide research:

Many suicide attempts occur with little planning during a short-term crisis.

90% of people who attempt suicide but survive do not go on to die by suicide later.

People who attempt suicide tend to use whatever means are immediately available (pills, ropes, guns, etc.).

Research shows that access to firearms is a critical factor in suicide. About 85% of attempts involving a gun are fatal; this fatality rate is far higher than other methods.

When lethal means are made less available or less deadly, suicide rates by that method decline, and frequently, suicide rates overall decline. The installment of bridge barriers, the detoxification of domestic gas, and changes in pesticide formulas and medication packaging have all demonstrated the power of means reduction.

Detailed information on the means reduction concept is available at the Means Matter project website [www.hsph.harvard.edu/means-matter](http://www.hsph.harvard.edu/means-matter)



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### **Tennessee Suicide Prevention Network (TSPN)**

TSPN offers several online brochures at <https://tspn.org/brochures> on reducing lethal means within the home:

- "Steps Towards a Safer Home" details how to conduct a "safety sweep" during an active suicide crisis: checking rooms for dangerous items (razors, medications, sharp objects, and guns) and temporarily securing them within or outside the home.
- "Suicide-Proofing Your Home" is written with parents in mind, with recommendations on pre-emptive safety measures that can prevent self-harm by their children.
- "Gun Safety Rules" discusses responsible firearm ownership, including temporary offsite storage of guns when someone in the home is in an emotional crisis.

TSPN also educates owners of gun shops and firing range owners on how they can identify, address, and assist potentially suicidal customers. More information about the project is available at <https://tspn.org/projects>.



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### **Counseling on Access to Lethal Means Training**

Counseling on Access to Lethal Means Training helps mental health and healthcare providers implement counseling strategies to assist clients and their families reduce access to lethal means, particularly (but not exclusively) firearms. People outside of healthcare professions may also benefit from this two-hour free online program.

<https://zerosuicidetraining.edc.org/enrol/index.php?id=20>



# Suicide Prevention Groups and Coalitions

## Tennessee Department of Health

### **Suicide Prevention Advisory Group**

Led by the TDH, this is a quarterly convening of stakeholders representing all sectors involved in suicide prevention activities. Advisory Group objectives include the promotion of accountability and coordination amongst stakeholders, which is accomplished through reviewing data, programs, and services and identifying opportunities to improve statewide suicide prevention efforts.



Population Served: All Tennessee residents

<https://www.tn.gov/health/health-program-areas/fhw/injury-and-violence-prevention-programs/injury-topics/suicide-prevention/suicide-prevention-task-force.html>

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## Tennessee Suicide Prevention Network

### **Advisory Council**

The TSPN Advisory Council is an independent, non-partisan, voluntary group of individuals, organizations, and agencies (public and private) who promote community awareness of the signs of suicide and intervention strategies to prevent suicide.

Population Served: All Tennessee residents: <https://tspn.org/advisory-council>

### **Governor's Challenge to Prevent Suicide Among Service Members, Veterans, and their Families**

This task force addresses suicide risk among the military, both veterans and active personnel.

Population Served: Veterans, active military, and their families

### **Intra-State Departmental Group**

These state representatives of their respective departments advise TSPN's Advisory Council on an *ex officio* basis.

Population Served: All Tennessee residents

### **Suicide Prevention in the African American Faith Communities Coalition**

This task force creates and carries out action items to reduce suicide risk among African Americans.

Population Served: African American community



<https://tinyurl.com/zpe3fw48>

### **Tennessee Farmers Suicide Prevention Task Force**

This task force creates and carries out action items to reduce suicide risk among farmers, ranchers, and agricultural workers.

Population Served: Farmers, ranchers, and agricultural workers

General information about the Farmer's Suicide Prevention Task Force is available at <https://tspn.org/projects>. Resources on suicide prevention for farmers is available at <https://tspn.org/farmers-and-suicide>



### **Tennessee First Responders Task Force**

This task force develops strategies to reduce suicide risk among law enforcement, EMS, fire personnel, and other first responders.

Population Served: Law Enforcement, Emergency Medical Services (EMS), Fire personnel, and other first responders

<https://tspn.org/projects>



### **University of Tennessee Extension**

#### **Farm and Ranch Stress Network (FRSAN)**

This network will coordinate six specific strategies designed to help rural citizens and communities. These include establishing a hotline for immediate accessibility, developing a comprehensive website with information and resources to address individual situations, and curating and creating resources for the website. The effort will also establish training for representatives working within rural communities to support individuals through direct services or support groups. Research into how to alleviate farmer and rancher stress and the issues endemic to rural communities is also part of the effort.

Population Served: Farmers, ranchers, and agricultural workers

More information about FRSAN is available at <https://www.nifa.usda.gov/grants/programs/farm-ranch-stress-assistance-network-frsan>

# Suicide Prevention Laws and Policies

## **Jared's Law of Tennessee**

Jared's Law requires all employees of Local Education Associations (LEA) to complete two hours of training annually in suicide prevention and awareness. It also requires LEAs to develop a policy on suicide prevention awareness.

Population Served: K-12 schools

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## **The Jason Flatt Act of Tennessee HB 0101/ SB 0057 Public Chapter 45**

The Flatt Act mandates two hours of youth suicide awareness and prevention education each school year for all school personnel, including principals and teachers. This education is required for teachers to maintain their teaching licenses. Staff can pursue this training through self-review of suitable suicide prevention material.

Population Served: K-12 schools

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## **Kenneth and Madge Tullis Act: TCA § 63-1-125 (2019)**

The Tullis Act requires licensed behavioral health and health professionals in Tennessee with direct patient or client contact to complete two hours of suicide prevention training every four years. This requirement includes social workers, marriage and family therapists, professional and pastoral counselors, alcohol and drug abuse counselors, occupational therapists, and other professionals working in mental health and substance abuse.

Population Served: Behavioral health and healthcare professionals

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## **Mental Health Parity: HB 2355/SB 2165**

This statute aligns definitions in the state's parity law with the federal Parity Act. It defines mental health and substance abuse conditions covered by Tennessee's parity law; requires that insurers use American Society of Addiction Medicine clinical review criteria or other evidence-based clinical guidelines; requires the Tennessee Department of Commerce and Insurance (TDCI) to implement and enforce provisions of the Federal Parity Act and report its parity enforcement activities to the General Assembly; and requires TDCI to request detailed analyses of plans' parity compliance.

Population Served: General Population

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## **Suicide Prevention in Higher Education HB 1354/ SB 1175**

This statute requires higher education institutions to develop and implement suicide prevention plans

for students, faculty, and staff. It also requires them to provide their plan to students, faculty, and staff at least once each semester.

Population Served: Higher Education Institutions

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**Suicide Prevention for Veterans**

This act requires the Tennessee Department of Veterans Services to provide training in suicide prevention to their employees directly interacting with veterans.

Population Served: Veterans



# Suicide Prevention Programs and Services

## Programs

### **Alcohol and Drug QPR (A & D) Gatekeeper Training**

This one to two-hour in-person customized version of QPR focuses on the role substance abuse plays in suicide.

Population Served: General Audience <https://tspn.org/events-training>



### **Applied Suicide Intervention Skills (ASIST) Training**

This two-day in-person training provides intensive suicide first-aid training, teaching participants how to identify persons with thoughts of suicide, seek a shared understanding of reasons for dying and living, develop a safety plan, and prepare for follow-up.

Population Served: General Audience <https://tspn.org/events-training>



### **“Be the One” Suicide Prevention Workforce Campaign**

This two-hour in-person workplace gatekeeper training is provided to employees in the workplace. Participants learn specific skills for identifying and intervening with co-workers at risk for suicide.

Population Served: Employees in organizations who have implemented the Be the One Campaign [www.tn.gov/behavioral-health/need-help/be-the-one/training.html](http://www.tn.gov/behavioral-health/need-help/be-the-one/training.html)



### **CALM: Counseling on Access to Lethal Means Training**

This two-hour online training helps providers implement counseling strategies within their care practices to assist clients at risk for suicide and their families reduce access to lethal means, particularly (but not exclusively) firearms.

Population Served: Mental health and healthcare providers, but also available for the general population <https://zerosuicidetraining.edc.org/enrol/index.php?id=20>



### **General Suicide Prevention Training**

This in-person presentation covers the basics of suicide prevention, including warning signs.

Population Served: General Audience <https://tspn.org/events-training>



### **Gun Safety Project**

The project features a 30-minute training component that helps gun shop and firing range owners and employees identify, address, and assist potentially suicidal customers.

Population Served: Gun shop and firing range owners: <https://tspn.org/projects>



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### **I.C. Hope (Erase the Stigma Program)**

Hope provides age-appropriate education and curricula to children and youth about mental health stigma and the importance of mental health wellness.

Population Served: Children/youth <https://mhamidsouth.org/erasing-the-stigma-i-c-hope/>



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### **The Jason Foundation**

This series of online staff development training modules covers the scope and magnitude of the problem of youth suicide, the signs of concern, risk factors, how to recognize and approach young people who may be struggling and connect them with resources.

Population Served: Teachers, support staff, and students (required training in Tennessee as part of the Jason Flatt Act) <https://jasonfoundation.com/get-involved/educator-youth-worker-coach/professional-development-series/>



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### **TIP 50: Addressing Suicidal Thoughts and Behaviors in Substance Abuse Treatment**

This 90-minute in-person training presents guidelines for substance abuse treatment professionals working with clients who demonstrate suicidal ideation and behavior.

Population Served: Mental health professionals  
<https://store.samhsa.gov/product/TIP-50-Addressing-Suicidal-Thoughts-and-Behaviors-in-Substance-Abuse-Treatment/SMA15-4381>



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### **Juvenile Justice Diversion Program**

This program focuses on youth referred to or adjudicated by a juvenile court for a delinquent/unruly charge at risk of being placed in TDCS custody. It emphasizes mental health treatment via community-based services rather than commitments to state custody.

Population Served: Children and youth involved in the juvenile justice system and those who work with this population  
<https://www.tn.gov/behavioral-health/children-youth-young-adults-families/juvenile-justice-diversion.html>



**Lesbian, Gay, Bisexual, Transgender, Queer or Questioning, and Intersex QPR (LGBTQI+)  
Gatekeeper Training**

This 60-120 minute in-person customized version of QPR focuses on suicide risk within the LGBTQI+ population.

Population Served: General Audience <https://tspn.org/events-training>



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**Mental Health First Aid (MHFA) Training**

This one-day in-person training teaches participants to identify, understand, and respond to signs of mental illnesses and substance use disorders. The course introduces participants to risk factors and warning signs of mental health concerns, builds understanding of their impact, and provides an overview of standard treatments.

Population Served: General Audience <https://tspn.org/events-training>



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**Mental Health 101**

Mental Health 101 is an in-school mental health awareness and suicide prevention program. Provided primarily in East TN for students in 5th grade and higher, students learn about mental health conditions, stress reduction, self-harm and suicide prevention awareness and intervention. This free program is available for schools and other programs and organizations that serve youth.

Population Served: Middle school and high school aged youth  
[www.mhaet.com/what-we-do/mental-health-101](http://www.mhaet.com/what-we-do/mental-health-101)



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**Postvention Training**

This variable-length in-person training teaches participants to coordinate a comprehensive and safe response to a suicide affecting a business, school, or other organization. It includes suggestions for talking to persons bereaved by suicide loss to promote healing and identification of community resources.

Population Served: General Audience <https://tspn.org/events-training>



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**Pre-Arrest Diversion Infrastructure Program**

This program aims to reduce or eliminate the time people with mental health, substance abuse, or co-occurring disorders spend incarcerated by redirecting them from the criminal justice system to community-based treatment and supports.

Population Served: Adults involved in the criminal justice systems  
<https://www.tn.gov/behavioral-health/mental-health-services/adults/pre-arrest-diversion-infrastructure-program.html>



### **Project BASIC (Better Attitudes and Skills in Children)**

This award-winning school-based mental health prevention and early intervention program uses direct classroom interaction and work with teachers, coaching children on strategies to promote social-emotional development.

Population Served: Elementary school children

[www.tn.gov/behavioral-health/children-youth-young-adults-families/basic.html](http://www.tn.gov/behavioral-health/children-youth-young-adults-families/basic.html)



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### **Question, Persuade, Refer (QPR) Gatekeeper Training**

This 60-120 minute in-person training teaches people to recognize the warning signs of suicide, engage troubled individuals about their suicide risk, offer hope to someone experiencing a suicidal crisis, and connect them with community resources.

Population Served: General Audience <https://tspn.org/events-training>



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### **Shield of Care**

This eight-hour in-person curriculum is designed specifically for staff of juvenile justice facilities. The training provides knowledge of suicide prevention strategies, including risk and protective factors, self-efficacy to prevent suicide, and specific suicide prevention skills.

Population Served: Staff working in juvenile justice facilities

<https://www.tn.gov/behavioral-health/need-help/training/shield-curriculum.html>



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### **Suicide Prevention in the Emergency Department**

This online interactive training for hospital emergency department staff discusses the screening, assessment, and referral process of patients at risk for suicide. It reviews environmental risk factors for suicide in the hospital setting, means reduction, and referral materials to provide to patients upon discharge.

Population Served: Hospital emergency department staff <https://tspn.org/events-training>



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### **Tennessee Lives Count-Connect2**

This comprehensive youth suicide prevention program engages gatekeepers (schools, law enforcement, foster care, etc.) and primary/behavioral health professionals in statewide strategies in early prevention, suicide risk screening/assessment, prevention/postvention training, and enhanced follow-up. Program goals include strengthening public/private collaborations and supporting training within higher learning institutions. The evidence-based Applied Suicide Intervention Skills Training (ASIST) and Columbia



Suicide Severity Rating Scale (C-SSRS) models are critical components.  
Population Served: Children/youth aged 10-24 and those that work with this population  
<https://www.tn.gov/behavioral-health/need-help/suicide-prevention/federal-suicide-prevention.html>

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**Violence and Bullying Prevention Program**

This program focuses on children ages 4-14 and/or grades 4-8 build skills in empathy, resilience, impulse control, decision-making, and anger management.

Population Served: Children aged 4-14  
[www.kidcentraltn.com/program/violence---bullying-prevention.html](http://www.kidcentraltn.com/program/violence---bullying-prevention.html)



**Youth and Young Adult Suicide Prevention and Mental Health Awareness Program**

This program promotes better mental health and suicide prevention among Tennesseans up to 25 years of age. Its focus on outcomes-based activities includes suicide prevention training for colleges/universities institutions. It also helps Middle Tennessee pediatric offices establish processes for suicide risk screening and referrals.

Population Served: Children and young adults aged 10-25  
[www.tn.gov/behavioral-health/need-help/suicide-prevention/youth-young-adult.html](http://www.tn.gov/behavioral-health/need-help/suicide-prevention/youth-young-adult.html)



**Youth Mental Health First Aid (YMHFA)**

This one-day in-person training teaches participants the unique risk factors and warning signs of mental health problems in adolescents (ages 12-18). It builds understanding of the importance of early intervention and teaches individuals how to help teens experiencing mental health challenges.

Population Served: General Audience with a focus on those work directly with children and youth  
<https://www.tn.gov/education/districts/health-and-safety/school-based-mental-health-supports.html>



**Zero Suicide Initiative**

The Zero Suicide Initiative aims to reduce suicide attempts/deaths through cross-system suicide prevention strategies, including rapid and enhanced follow-up services. It focuses on training sessions in best-practice suicide prevention protocols following the Suicide Care in Systems Framework for all personnel, from executives to support staff. Training sessions incorporate suicide prevention, risk assessment, and crisis intervention for new and current staff members, annual refresher courses provided, customized



action plans outlining responsibilities for counseling and/or referral, and aftercare plans including regular follow-up and connection to suicide attempt survivor support groups.

Population Served: Professionals who work in healthcare and behavioral health agencies

<https://zerosuicide.edc.org/>

## Services

### **Boys & Girls Club**

Boys & Girls in Tennessee is part of a nationwide movement of community-based, autonomous organizations which are part of Boys & Girls Clubs of America (BGCA). Clubs work to help youth of all backgrounds develop the qualities needed to become responsible citizens and leaders. Boys & Girls Clubs in Tennessee offer daily access to a broad range of programs in five core areas that are designed to drive positive outcomes and reinforce necessary life skills for youth:

- Character and Leadership Development
- Educations and Career Development
- Health and Life Skills
- The Arts
- Sports, Fitness, and Recreation



<https://www.bgctn.org/>

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### **Crisis Respite Services**

Crisis Respite Services provide short-term relief for a person experiencing a mental health emergency. Services offered include medication management, peer support, and referrals to other community resources with follow-up. Crisis Respite Services can only be accessed by referral from Mobile Crisis Services or Crisis Walk-In Services.

[www.tn.gov/behavioral-health/need-help/crisis-services/respite.html](http://www.tn.gov/behavioral-health/need-help/crisis-services/respite.html)



### **Crisis Stabilization Units (CSU)**

Crisis Stabilization Units (CSU) offer no-cost 24/7/365 intensive, short-term stabilization for someone experiencing a mental health emergency and is willing to receive services. Services may include individual and/or family counseling and support, medication or stress management and counseling, and the creation of an individualized treatment plan development that empowers the consumer. Crisis Stabilization Services can only be accessed by referral from Mobile Crisis Services or Crisis Walk-In Services. A list of CSUs across the state are available at the URL below.

[www.tn.gov/behavioral-health/need-help/crisis-services/csu.html](http://www.tn.gov/behavioral-health/need-help/crisis-services/csu.html)



### **Crisis Walk-In Centers**

Crisis Walk-In Centers offer face-to-face, 24/7/365 evaluation for those who are experiencing a mental health emergency. Services include mental health assessment and referral to community services with follow-up. For the walk-in center nearest you, please call 855-CRISIS-1 (855-274-7471) or see the below URL.

[www.tn.gov/behavioral-health/need-help/crisis-services/walk-in-centers.html](http://www.tn.gov/behavioral-health/need-help/crisis-services/walk-in-centers.html)



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### **Mental Health Screening**

Mental Health Associations of East Tennessee and of the Mid-South will coordinate the promotion of the Mental Health America online screening tools. Use of this screening statewide will result in increased use of mental health and suicide prevention services in Tennessee.

<https://mhamidsouth.org/>



[www.mhaet.com/](http://www.mhaet.com/)



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### **Mobile Crisis Services**

Mobile Crisis Services is a 24/7/365 response team for those who are experiencing a mental health emergency. The service is available for both adults and children. Services include in-person or telehealth services provided by trained crisis specialists, stabilization of symptoms, and referrals to additional resources with follow-up. Call 855-CRISIS-1 (855-274-7471) and you will be routed to a trained crisis specialist in your area. See the URL below for a list of participating mental health agencies and their service areas.

[www.tn.gov/behavioral-health/need-help/crisis-services/mobile-crisis-services.html](http://www.tn.gov/behavioral-health/need-help/crisis-services/mobile-crisis-services.html)



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### **National Alliance on Mental Illness (NAMI) TN Support Groups**

Local NAMI Tennessee affiliates maintain peer support groups for people with mental health conditions, family groups for their loved ones, and combined sessions for both mental health consumers and their support systems. See the URL for the full list or connection to a NAMI Regional Coordinator.

<https://www.namitn.org/affiliates/>



### **Peer Support Centers and Services**

Peer Support Centers help people with mental illness and substance use disorders learn about recovery, find peer support, and socialize with other people making the same journey. They are managed by trained people in recovery from mental illness and/or substance use disorders. If you live in a county that a Peer Support Center serves, the peer staff can give you a free ride to the Center at least once a week. You do not need a referral and you do not need to receive services from the host agency to attend. See the URL below for a list of all Peer Support Centers in Tennessee.



<https://www.tn.gov/behavioral-health/mental-health-services/peers/peer-support-centers.html>

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### **School and Communities Youth Screen Program (Tennessee Voices)**

TeenScreen is a national mental health and suicide risk-screening program for youth. It is a scientifically based screening tool designed to identify at-risk youth and provide effective interventions to assist with their treatment.



<https://tnvoices.org/youth-screen/>

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### **Students Together Advancing Resilience (STAR)**

A school-based behavioral health integration model provided by Ridgeview Behavioral Health Services, the STAR program provides therapeutic services to students and their families within the Anderson, Campbell, Morgan, Roane, and Scott County schools. Therapists work collaboratively with school employees to serve the emotional and behavioral health needs of the students. All children and their families receive an extensive evaluation to ensure individualized treatment and to encourage family participation. STAR offers individual and family treatment designed to help children and their families learn healthier ways of interacting and promote overall well-being.



To request services for your child through STAR, contact your school administration.

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### **Tennessee Healthy Transitions Initiative**

This federally funded initiative seeks to raise awareness and increase access to mental health services among youth and young adults aged 16-25. Resources offered include Young Adult Leadership Councils, a safe space for youth and young adults to develop leadership and advocacy skills, explore and create plans to address community issues, and create change within their communities.



<https://tnhealthytransitions.org/>

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### **Tennessee Department of Children’s Services**

The Department of Children’s Services is Tennessee’s public child welfare agency and establishes statewide standards for performance that reflect best practices for child welfare. The Department investigates allegations of child abuse and neglect. We also administer the state’s foster-care system and we work especially hard to find permanency for the children and youth who come into our care, whether that is through reunification or adoption. Our Juvenile Justice division serves the youth who have been adjudicated delinquent and we work closely with scores of private providers and community partners across the state of Tennessee.

<https://www.tn.gov/dcs/program-areas.html>



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### **TDCS Relative Caregiver program**

The Tennessee Department of Children's Services (DCS) Relative Caregiver Program (RCP) supports children who are not able to be raised by their parents. The RCP assists and supports informal placements where the child is cared for by grandparents, aunts, uncles and/or other extended family members.

TDCS contracts with private community-based agencies to provide services in each of its 12 regions.

<https://www.kidcentraltn.com/support/full-family-support/relative-caregiver-program.html>



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### **Tennessee Department of Education Coordinated School Health**

Tennessee Coordinated School Health connects physical, emotional, and social health with education through eight inter-related components. This coordinated approach improves students' health and their capacity to learn through the support of families, communities and schools working together. Coordinated School Health works with many partners to address school health priorities.

<https://www.tn.gov/education/districts/health-and-safety/coordinated-school-health.html>



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### **Tennessee Statewide Crisis Line**

The Tennessee Statewide Crisis Line (1-855-CRISIS-1 or 1-855-274-7471) is available 24 hours a day and 365 days a year, free of charge for anyone experiencing a mental health crisis. All calls are routed to a trained crisis counselor in your area, who will provide you support and guidance, and work to connect you with appropriate community resources.

[www.tn.gov/crisisline](http://www.tn.gov/crisisline)



## **Tennessee Department of Veterans Services**

The Tennessee Department of Veterans Services (TDVS) operates 14 field offices, four Tennessee State Veterans Cemeteries, serves as liaison for three Tennessee State Veterans Homes, assists with active-duty casualties and hosts outreach events across the state to raise awareness and assist Veterans as well as their families. Veterans Resource Coordinators at the 14 TDVS field offices help Veterans and their families to file claims for federal benefits and connect customers with federal, state, and local resources. TDVS also trains County Service Officers to effectively and efficiently file claims for Veterans across the state. TDVS also monitors and assists with state legislation focused on Veterans and their families. Legislation resulting in state benefits can be found on the State Benefits page.

Who We Are Not: TDVS is not the United States Department of Veterans Affairs (VA). The VA manages VA Hospitals, Medical Centers, National Veterans Cemeteries, approves or denies claims for federal benefits and makes decisions regarding service-connected disabilities.

<https://www.tn.gov/veteran/mental-health-resources.html>

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# Volunteer Opportunities

The Tennessee Suicide Prevention Network is always seeking volunteers for its awareness and educational projects across Tennessee. Anyone can help TSPN with its life-changing, life-saving work, regardless of age, education, skill set, or background.

Volunteers can

- Attend suicide prevention training sessions, or learn how to independently lead training sessions
- Distribute suicide prevention materials
- Assist with special regional and statewide events and projects
- Help maintain TSPN websites and social media platforms
- Perform PR, marketing, and design services on TSPN's behalf
- Raise funds for TSPN projects or general outreach
- Set up and operate booths at community events
- Connect TSPN with local and state legislators
- Facilitate support groups for survivors

You can fill out TSPN's online volunteer application (<https://tspn.org/volunteer>), and one of their Regional Directors will reach out to you about how you can help. You can learn about upcoming TSPN projects and volunteer opportunities by signing up for the TSPN mailing list by sending an email to [tspn@tspn.org](mailto:tspn@tspn.org). Make sure to specify which regional newsletter you would like to receive. (To find out the TSPN region serving your area, see <https://tspn.org/staff>.)

Volunteers have always been the life force of our state's suicide prevention efforts. Your involvement, no matter how small or what it looks like, can help save a life.



<https://tspn.org/volunteer>



<https://tspn.org/staff>

# National Resources

The following resources are available nationwide, no matter where you may venture outside of Tennessee.

## 988 Suicide & Crisis Lifeline

988 is available 24/7. Online chat is available on the Lifeline's website. TTY users may use their preferred relay service or dial 711, then the Lifeline number.

<https://988lifeline.org/>



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## Veterans Crisis Line

Veterans calling the National Suicide Prevention Lifeline may press "1" for connection to the Veterans Crisis Line. The Veterans Crisis Line website also offers online chat and military-specific resources. The Veterans Crisis Line is also accessible by text at 838255. [www.veteranscrisisline.net](http://www.veteranscrisisline.net)



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## The Trevor Project

The Trevor Project specializes in crisis and other educational resources for LGBTQ+ youth.

Phone: 1-866-488-7386

[www.thetrevorproject.org](http://www.thetrevorproject.org)



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## LGBTQ+ National Help Center

The LGBTQ+ National Help Center offers specialized youth and senior resources.

[www.glbthotline.org/](http://www.glbthotline.org/)



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## Trans Lifeline

Trans Lifeline is a grassroots hotline and microgrants 501(c)(3) non-profit organization offering direct emotional and financial support to trans people in crisis – for the trans community, by the trans community.

Phone: (877) 565-8860

<https://translifeline.org/>



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## Suicide Prevention Resource Center (SPRC)

Suicide prevention is a nationwide movement, with volunteers, advocates, and statewide coalitions active in every state. You can visit the state information page at the SPRC to learn about suicide prevention networks and coalitions in other states. The SPRC website itself is an excellent resource for training opportunities, assessment tools, and research. \_

<https://sprc.org/states/>



## **American Foundation for Suicide Prevention-Tennessee**

The state chapter of AFSP provides support services for survivors of suicide loss through its Healing Conversations program and community events for both survivors and allies. AFSP-TN also offers free suicide prevention education and training to the greater community. School communities may be interested in the specialized training AFSP-TN offers as well as model school policies and procedures for mental health and suicide.

[www.afsp.org/Tennessee](http://www.afsp.org/Tennessee)

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Tennessee Mental Health and Suicide Prevention  
Services Statewide Directory and Resource  
Information Guide

**Agency/Organization Form**

This directory contains basic information on what to look for, when to act, and who to contact for the various situations that may factor into a suicide crisis. It also offers guidance on population groups who are at high risk for suicide, the programs and coalitions working to prevent suicide in our state, and the laws and policies governing Tennessee's suicide prevention efforts. Please use the form below to submit updates or to add your agency or organization information to the *Tennessee Mental Health and Suicide Prevention Services Statewide Directory and Resource Information Guide*.

Questions? Call the Tennessee Suicide Prevention Network at (615) 297-1077

**Please submit this form to [tspn@tspn.org](mailto:tspn@tspn.org)**

**Section 1. Agency/Organization Point of Contact (not for use in Directory)**

Date Completed

Contact Name (First/Last)

Title

Street Address

Street Address Line 2

City

State

Zip Code

Phone Number

Email Address

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**Section 2. Agency/Organization Information**

Agency/Organization Name

Agency/Organization Website

Agency/Organization Description (300 character count max)

Street Address

Street Address Line 2

City

State

Zip Code

Agency/Organization Phone Number

Toll-Free Number

TTY Number

TTD Number

Email

Please add any additional information that your agency/organization would like to share within the directory (500 character count max):

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Thank you!

Please submit completed form to [tspn@tspn.org](mailto:tspn@tspn.org)