

# Lifeline: Native American Initiative

Presented by Don Wetzel, Jr. & Lee Judy

## Issues in Indian Country

- Stigma
  - □ The other "S" word
    - □ It is happening, but no one wants to talk about it.
       Pride

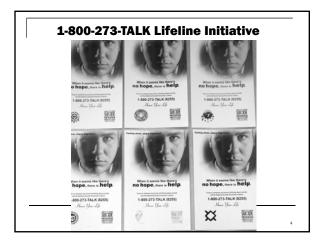
    - The "Cowboy Up!" mentality.
      Asking for help is a sign of weakness...
    - Small communities & gossip
- Funding agencies
  - Westernized research, programs & evaluations
  - Square peg in a round hole
  - □ Trust
  - Need to try new approaches
    - "Doing the same thing over and over and expecting a different outcome..."
- Lack of Resources



## Trust, Commitment & Patience

- What has worked for us in MT & WY
  - Understanding these are Nations and they run everything, therefore they are very busy.
  - Have to develop a relationship
    - Visit by phone or face to face often
  - $\hfill \square$  Have to have a vested interest in the Tribe
    - Fight for the Tribe
  - Speak & Act from the heart not the mind
  - □ Respect
  - Understand their Culture & History
  - Basketball





### What has worked for us

- Use existing Lifeline
   Establish Cultural training and education to call center with even a small history of the tribes
  - Tribal Cultural Guide
  - □ Present to the Tribal Council Use proper Tribal Protocol Possible trainings with the reservation members & staff
- Saturate the communities with Lifeline Number
  - Promotional items specific to the Tribe
  - Have members develop Lifeline items
  - Disseminate at appropriate events
    - Tournaments
  - Cell phone punch in
  - $\hfill \Box$  Explain that it is a crisis line



## The Other Options

- Create your own call center
  - □ Volunteers available 24/7
  - Phone tree & sharing cell phones
  - Training
- Have 911 Handle it
  - Rarely trained in suicide prevention
  - Very busy
- Reservation-wide collaborative call centers
  - Tribal differences
  - Relatives



#### Lifeline Activities

- Tribally specific suicide prevention items
- ASIST/QPR/Grief Support trainings
- Community Resource Referral (resource guide development)



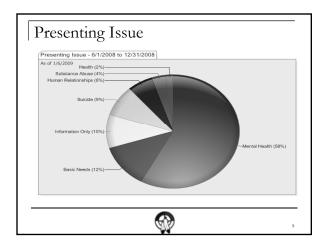


Lifeline Phone

### The Results

■ Statistics for Montana Native American Reservations June 1, 2008 through December 31, 2008 (Calls taken by Voices of Hope) 19% of all calls were taken from the following reservations--disclosing that they were Native American.





## Keep it Fresh...

- This is a constant effort!
- Change things up
  - □ PSAs
    - Radio & Television
      - Cowboy Up
  - □ Internet & Cell Phones
    - Texting and social networks
  - Youth involvement
    - Get their input and develop what they think works
    - Native Youth Councils
      - Keeping them active and involved



Thank You for Your Time & All Your Efforts!

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